

## Mei Kwan (LKKAuto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 21 August, 2020 12:56 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Please arrange PRI on bike JSL 6612 [External Confidential]  
**Attachments:** 21082020125234.pdf

**Categories:** HMK

### Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's accident report for your attention.

Our insured is not aware of the collision and you may arrange for the case handler to engage insured if require.

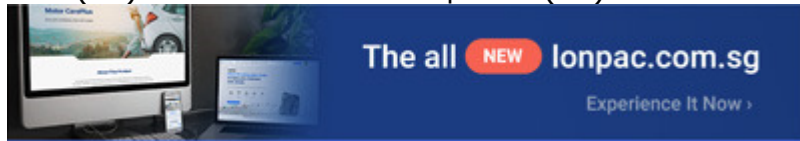
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Friday, 21 August 2020 12:04 pm

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Please arrange PRI on bike JSL 6612 [External Confidential]

**LPC REF:** 19/20/20/VP05/023525

**LKK REF:** CC4/LPC20008283/Dga3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle JSL 6612 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP police report / CI / DL / LOG card

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted**

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 11 August, 2020 5:52 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Please arrange PRI on bike JSL 6612 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 11 August, 2020 5:03 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Please arrange PRI on bike JSL 6612 [External Confidential]

**Lonpac External - Confidential**

Dear Summer,

Please proceed as requested.

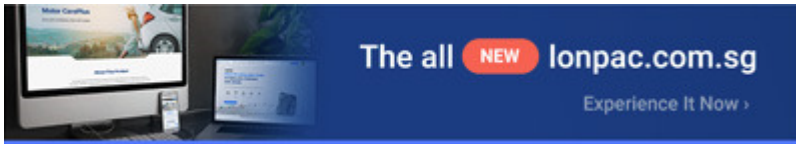
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]  
**Sent:** Tuesday, 11 August 2020 4:59 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)  
**Subject:** Re: Please arrange PRI on bike JSL 6612 [External General]

Dear Gerald

Please arrange LKK, Mohd Rasul to survey the bike.

May I know the liability for this case.

Thank You

Regards  
Linda

**S9 Motor Trading Pte Ltd**

Blk 4001 #01-21  
Ang Mo Kio Industrial Park 1  
Singapore 569622  
Tel: 64524898 Fax: 64524868

On Tuesday, 11 August 2020, 04:45:19 pm GMT+8, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: 19/20/20/VP05/023525

Dear Linda,

Please see our list of motor surveyors below and revert.

1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Choo Beng Hai- Quantum
5	Paul Thanapal - Quantum
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua - LKK
9	Mohd Rasul –LKK
10	Adrian Ling - LKK

At this juncture, we are unable to comment on liability as our insured  
has not lodged the accident report.

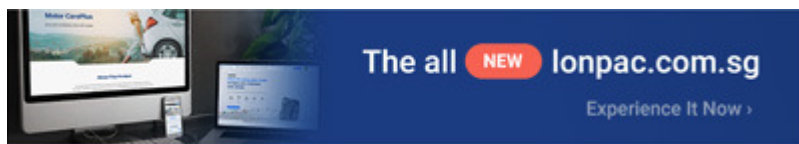
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706




---

**From:** Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]  
**Sent:** Tuesday, 11 August 2020 3:54 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** [sg\\_motor\\_enterprise@yahoo.com.sg](mailto:sg_motor_enterprise@yahoo.com.sg)  
**Subject:** Please arrange PRI on bike JSL 6612

Attn: Motor Claims Dept

Dear Sir/Madam

Please arrange PRI on bike JSL 6612 as per attached.

Thank You

Regards

Linda

**S9 Motor Trading Pte Ltd**

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*