

PRE-REPAIR INSPECTION REQUEST – SMA4808B vs YP2529Z (OI) on D.O.A.: 06/08/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Sent: Tuesday, 11 August, 2020 11:08:07 AM

Hi,

Please refer to the enclosed request from **M/s Hin Tat Augustine & Partners**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Mr Adrian Ling** as Single Joint Expert as requested.*
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, August 10, 2020 8:18 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: nigel@polymath.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP2529Z AND SMA4808B ON 06/08/2020
Importance: High

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URGENT

Dear Sir

We refer to your email dated 7 August 2020.

Our client is agreeable to appoint Mr Adrian Ling of LKK Auto Consultants Pte Ltd as the single joint expert to carry out the pre-repair survey for SMA 4808B.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **POLYMATH GARAGE PTE LTD**
10 Kaki Bukit Road 2
#01-21 First East Centre

Singapore 417868

Contact Person : **Mr Nigel Ong @ 9725 3727**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
 Ruby Ong
 Secretary
 M/s Hin Tat Augustine & Partners
 20 Upper Circular Road
 #02-10/12 The Riverwalk
 Singapore 058416
Tel : 6533 0212 ext 254
 Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Friday, 7 August 2020 11:52 PM
To: Ruby Ong <ruby@htapartners.com.sg>
Cc: nigel@polymath.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP2529Z AND SMA4808B ON 06/08/2020
Importance: High



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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับเพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

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[Click here](#) by 2020-08-14 23:52 +08 to read your message.
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From: Ericweihong.Teo@aig.com

To: ruby@htapartners.com.sg

Cc: nigel@polymath.com.sg ,Kok-

Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP2529Z AND SMA4808B ON 06/08/2020

Date: Fri, 7 Aug 2020 15:52:29 +0000

Without Prejudice

Your Reference: TCL.MH.ro.50262.20.ess

Our Reference : YP2529Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd

Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Friday, August 7, 2020 3:35 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Nigel Ong <nigel@polymath.com.sg>
Subject: [EXTERNAL] REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMA 4808B [OUR REF. TCL.MH..RO.50262.20.PG]
Importance: High

This message is from an external sender; be cautious with links and attachments.

Your ref: YP 2529Z
Our ref : TCL.MH.ro.50262.20.ess

WITHOUT PREJUDICE

7 August 2020

AIG Asia Pacific Insurance Pte. Ltd.
Motor Claims Department
8 Shenton Way
#08-16 AIG Building
Singapore 068811

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT: SIM BENSON

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMA 4808B & YP 2529Z AT 15 JALAN TEPONG #01-03 JURONG FOOD HUB ON 6 AUGUST 2020 @ 1325HRS

We are instructed by Sim Benson Jovi to notify you of a road traffic accident on 6 August 2020 at about 1325hrs at 15 Jalan Tepong #01-03 Jurong Food Hub involving our client's vehicle registration number **SMA 4808B** and vehicle registration number YP 2529Z driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
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