



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16 Chartis Building
Singapore 079120
Attention: Motor Claims

“Without Prejudice”

Your Ref :

Our Ref :

Date : 21 September 2020

Subject : **ACCIDENT INVOLVING VEHICLES SKR5300B & SLH9535E ON 10.08.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	7761.94
Car Rental	:	S\$	428.00
LTA search fee	:	S\$	7.45
Total	:	S\$	8197.39

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & LTA search slip
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation & Payment Breakdown

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

21/9/20

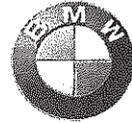
Cresendo Lagman
Customer Service Manager, Body & Paint

21/9/20

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKR5300B & SLH9535E ON 10-08-20.

I, KWON NA YOUNG owner of Vehicle Registration No. SKR5300B hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:



Name: NAYOUNG (Date)
NRIC No.: G5934597X

In the presence of:



Name: JOSEPH YAGUEL (Date)
NRIC No.:

Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 7,761.94 (Repair Cost), S\$428.00 (Loss of rental/fee), S\$7.45 (Disbursement), for vehicle no. SKR 5300B that was damaged pursuant to the accident which occurred on 10/08/2020 (date) along DEVONSHIRE ROAD (location) involving vehicle no/s SLH 9535E. This is pursuant to the inspection conducted on 31/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NAYOUNG KWON ("the third party claimant") of vehicle no. SKR 5300B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKR 5300B (vehicle no.) as a result of the accident.

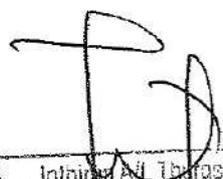
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of NOV (month) 2020 (year)



Signed by appointed surveyor


Informed All Insurance
Performance Motors Limited
303 Alexander Road
Singapore 159341
Signed by "the workshop" (with chop)

Performance Motors Limited

A Sime Darby Motors Company
 Co. Reg. No. 197401559N GST Reg. No M2-00200



303, Alexandra Road
 Sime Darby Performa
 Singapore 159941
 Tel. 63190100 (Sale)
 63190111 (Aft)
 Fax. 64747770

280, Kampong Arang
 East Coast Centre
 Singapore 438180
 Tel. 63190888 (Aft)
 Fax. 63449773

315, Alexandra Road
 Sime Darby Business
 Singapore 159944
 Tel. 63190528
 63190533/530
 Fax. 64796601
 64796624

SERVICE TAX INVOICE

Repair Order No. : B1 1483748	Page No. : 1 of 2
Date IN : 31/08/2020	Invoice Number : 2283479 / WSB
Motor Claim Advisor: Joseph Yaguel	Invoice Date : 17/09/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Wendy Loh Shu Wuen

- CUSTOMER INFORMATION -	- INVOICE TO - 121
Mdm Kwon Na Young 1 Elizabeth Drive #01-13 Singapore 669743	AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Chartis Building Singapore 079120

REGN. NO. SKR5300B	CHASSIS NO. WBA2A32000VZ50802	REGN. DATE 13/02/2015	MODEL 218IA AT	MILEAGE 36059
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- - - - L A B O U R 1 - - - -	NETT
To replace rear bumper and attachment, bootlid including remove attachments to facilitate repair.	1,700.00
To respray rear bumper and bootlid.	1,730.00
To remove and install rear windscreen glass to facilitate repair.	676.00
To conduct water leak tests.	75.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
To carry out body cavity preservation. (Per panel).	100.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 10.08.2020. 3RD PARTY CAR : SLH9535E. YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 31.08.2020 AT 2:50PM. AUTHORISED REPAIR BY MS ASHER SNG FROM LKK AUTO ON 13.08.2020 VIA EMAIL.	
PROPOSE CAR RENTAL = \$428.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
LTA SEARCH FEE = \$7.45.	0.00
Total Labour 1:	4,511.00

- - - - P A R T S - - - -	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (PDC)	1	1,045.45	1,045.45
GROMMET	2	0.80	1.60
PLAQUE 74MM	1	71.60	71.60
TRUNK LID	1	1,210.35	1,210.35
(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	2	131.55	263.10
(DG/SL)ADHESIVE PRIMER VP 206 (30ML)	1	27.85	27.85
(DG) CLEANER R1 (100ML)	1	26.15	26.15
BUMP STOP	6	3.75	22.50
EXPANDING NUT	2	1.00	2.00
BLIND RIVET NUT M6	3	2.70	8.10

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performa
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

**SERVICE TAX INVOICE**Repair Order No. : **B1 1483748**Date IN : **31/08/2020**Motor Claim Advisor: **Joseph Yaguel**Page No. : **2 of 2**Invoice Number : **2283479 / WSB**Invoice Date : **17/09/2020**Payment Terms : **30 Days From Invoice**Invoice By : **Wendy Loh Shu Wuen**

LETTERING 218 I

1	64.45	64.45
Total Parts :		2,743.15

Labour Charges :	4,431.00	Total Labour & Parts Charges :	S\$ 7,254.15
Parts Charges :	2,743.15	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 7,254.15
		GST @ 7% :	S\$ 507.79
		Invoice Total Amount Include GST :	S\$ 7,761.94

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 7,761.94**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 61 - 28995
Page 1 of 1

KWON NA YOUNG

1 GRANGE GARDEN THE GRANGE #06-04
249631 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #05-05
Vantage Automotive Centre, Singapore 159942
p (65) 6447.3388 f (65) 6345.7247
Email: reservation.hertz@simedarby.com.sg
Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

INVOICE DATE : 04-SEP 2020

R.A. No. 61014071 / Liyana Binte Sufar

TITLE :	KILOMETER OUT/IN :	39125 / 39267
AUTHORIZED DRIVER : KWON NA YOUNG	KILOMETER DRIVEN :	142
NRIC/PASSPORT NO. : G5934597X	PETROL LEVEL OUT/IN :	FULL / FULL
MAKE & MODEL : FORD FOCUS 4DR TITANIUM 1.0	DATE & TIME OUT :	31-AUG 2020 10:30
CAR REGISTRATION NO. : SLZ3791B / UNIT # : 0003174	DATE & TIME IN :	04-SEP 2020 15:00
CAR GROUP GIVEN : G	CHECK IN LOCATION :	SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED : G	NO. OF DAY(S) CHARGED :	4 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
4 DAY(S) @ \$100.00 / DAY			400.00	28.00	428.00
SUB-TOTAL			400.00	28.00	428.00
REMARKS: BMW OWNER: SKR5300B PML MCA: JOSEPH		TOTAL (SGD) :	400.00	28.00	428.00
* ITEMS NOT SUBJECT TO GST					
		VISA XXXXXXXXXXXXX4113			-428.00
		BALANCE DUE			0.00

NOTE:
HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD IN THE EVENT OF FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO THE TERMS AND CONDITIONS OF THE RENTAL AGREEMENT VEHICLE BY A COMPANY REPRESENTATIVE.

OCBC Bank
VANTAGE
AUTOMOTIVE LTD-FORD
305 ALEXANDRA RD
#B1-02
SINGAPORE 159942
SALE

TID:64103675
INVOICE:001942 BATCH:001419
DATE:04/09/20 TIME:16:34:39
**** * 4113 M
APPR:497353
AMT:SGD 428.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT

App Ver:01.66x

***** CUSTOMER COPY *****

This is a system generated invoice hence no signature is required.

Printed on 04-Sep-2020 16:44
Entered by Liyana Binte Sufar





SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #05-05
Vantage Automotive Centre, Singapore 159942
p (65) 6447.3388 f (65) 6345.7247
Email: reservation.hertz@simedarby.com.sg
Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : VISA - XXXXXXXXXXXXX4113

HIRER'S DETAILS

TITLE :
NAME : KWON NA YOUNG
ADDRESS : 1 GRANGE GARDEN THE GRANGE
#06-04
249631
SINGAPORE

NRIC/PASSPORT NO. : G5934597X ISSUE: 09/04/2018

ISSUED BY : SINGAPORE
LICENSE : G5934597X EXPIRY: 06/02/2025
ISSUED BY : SINGAPORE
NATIONALITY : D.O.B.: 02/01/1982

FREQUENT FLYER NO. :
LOCAL CONTACT : 97250069

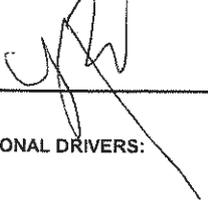
HOTEL
COMPANY'S DETAILS

NAME :
ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x 
Hirer

x
Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61014071
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003174 / SLZ3791B
MAKE & MODEL : FORD FOCUS 4DR TITANIUM 1.0
CAR GROUP GIVEN : G CHARGE: G
KILOMETER OUT : 39,125
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 31/08/2020 10:30
DUE DATE & TIME IN : 05/09/2020 10:30
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019
DAILY @ S\$ 100.00
EXTRA DAY @ S\$ 100.00
EXTRA HOUR @ S\$ 20.00

TOTAL: S\$ 535.00

FOR RATES TO APPLY

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

REMARKS

BMW OWNER: SKR5300B
PML MCA: JOSEPH

HI RESERVATION

RES. ID#
Liyana Binte Sutar

TACO#
REF SRC: PHONE

Printed on 31-Aug-2020 10:26
Entered by: Livana Binte Sutar

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Aug 2020 / 14:36:39

Receipt Date/Time : 11 Aug 2020 / 14:36:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200811-001992

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLH9535E As at 10 Aug 2020/13:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLH9535E Enquiry Fee 20200811143530999478	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX6890	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG20008277/R1es3

13 AUG 2020

POPULAR RENT A CAR PTE LTD
501 GUILLEMARD ROAD
SINGAPORE 399840

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 9535E AND SKR 5300B ON 10/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Asher
Case Handler
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SKR5300B (2116599310SG)**
[SLH9535E]

TP

NAYOUNG KWON

Aug 10 2020 1:00PM

[POPULAR RENT A CAR PTE LTD]

Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 28/10/2020 08:58 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8197.39) - SKR5300B - Claim Handler: Loh, Chee-Heng

Approved:8197.39.