

Our Ref : SMR4220G / TP#1125  
Your Ref : SJZ8229A / VC013856

**WITHOUT PREJUDICE**

Date : 24 September 2020

**QBE Insurance (Singapore) Pte Ltd**  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMR4220G & SJZ8229A ON 10/08/2020  
ALONG PIE**

We refer to the above captioned.

We are claiming the below followings:

|                                 |                                 |
|---------------------------------|---------------------------------|
| - Cost of Repair (incl. of GST) | S\$ 2,461.00                    |
| - Loss of Use (Private Hire)    | S\$ 480.00 (\$120.00 x 04 Days) |
| - LTA Search Fees               | S\$ 2.00                        |

|                    |                     |
|--------------------|---------------------|
| <b>Grand Total</b> | <b>S\$ 2,943.00</b> |
|--------------------|---------------------|

If you have any enquiries, please contact our representative, Ms. Sharon Ten or Ms. Lily at 6481 1522 or email [sharon@ow.sg](mailto:sharon@ow.sg) & [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) RS CAR LEASING PTE LTD ('the third-party claimant') of  
(Address) 210 TURF CLUB ROAD LOT B40/50 THE GRANDSTAND, S(287995) registered owner of  
(Vehicle Number) SMR4220G hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SMR4220G that was  
damaged pursuant to the accident which occurred on 10/08/2020 along PIE  
involving vehicle number SJZ8229A.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 11 day of AUGUST year 2020.



A handwritten signature in blue ink, appearing to be "M. K. S.", written over a horizontal line.

Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

## DISCHARGE VOUCHER

### Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Without Prejudice  
Save As to Costs

Your Reference : SMR4220G / TP#1125  
Our Reference : VC013856

I/We, **RS CAR LEASING PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **TWO THOUSAND EIGHT HUNDRED AND SIXTY THREE ONLY (\$\$2,863.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ANG GUOXIONG AVERY**', over damage to my/our vehicle **SMR 4220G** from an accident involving **SJZ 8229A** at/along **PIE**, which occurred on **10 AUG 2020** at about **13:30hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ANG GUOXIONG AVERY**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 06 of (month) FEBRUARY (year) 2021

Signature

RS CAR LEASING PTE LTD

Claimant's Name

201843098K

FIN/NRIC No.

210 TURF CLUB ROAD

LOT 248/50 THE GRANDSTAND

SINGAPORE 279915

Address

Witness's Signature

KATTUYN CHIO

Witness's Name

SXXXX160F

FIN/NRIC No.

BLK 10 ANG MO KIO IND PARK JA

#01-05 ANG AUTOPARK

S(1768047)

Address



Company stamp if applicable

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: QBE INSURANCE (SINGAPORE ) PTE LTD

1 RAFFLES QUAY  
#29-10 SOUTH TOWER  
SINGAPORE 048583

Tel 62246633  
Fax: 65333270

INV NO. : 322000009  
INVOICE DATE : 24/09/2020  
REF : TP#1125  
VEH NO. : SMR4220G  
CAR MODEL : SHUTTLE HYBRID 1.5 A  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD

| DESCRIPTION                                 | QTY | UOM | U.PRICE<br>SGD | AMOUNT<br>SGD |
|---|-----|-----|----------------|---------------|
| LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR | 1   | AMT | 2,300.00       | 2,300.00      |

Remarks: DOA: 10/08/2020 @ 1330 HOURS  
CLAIMANT: RS CAR LEASING PTE LTD / NG CHIN HONG  
TP VEHICLE: SJZ8229A

Singapore Dollars: Two Thousand Four Hundred Sixty-One Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

|             |     |                 |
|-------------|-----|-----------------|
| SUB TOTAL   | SGD | 2,300.00        |
| GST 7.00%   | SGD | 161.00          |
| GRAND TOTAL | SGD | <u>2,461.00</u> |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-092754

Date of Request: 11/08/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 11/08/2020  
Enquiry By Loi Ya Lee  
TP Vehicle No. SJZ8229A  
Accident Date 10/08/2020

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-092754  
Date of Request: 11/08/2020

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 11/08/2020  
Enquiry By Loi Ya Lee  
TP Vehicle No. SJZ8229A  
Accident Date 10/08/2020

**Enquiry Result**

| TP Vehicle No. | Insurer                           | Period of Insurance   | Insurer Tel. No. |
|----------------|-----------------------------------|-----------------------|------------------|
| SJZ8229A       | QBE Insurance (Singapore) Pte Ltd | 29/06/2019-28/12/2020 | 62246633         |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**ACCIDENT INVOLVING SJZ 8229A AND SMR 4220G ON 10/08/2020**

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Fri 1/8/2021 10:37 AM

To: AVERYANG89@GMAIL.COM <AVERYANG89@GMAIL.COM>

**Our Ref: CC4/QBE20008273/Kes3**

08 JAN 2021

**ANG GUOXIONG AVERY**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJZ 8229A AND SMR 4220G ON 10/08/2020**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. QBE Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

## Asher Sng (LKKAuto)

---

**From:** Andrew Lim <andrew.lim@qbe.com>  
**Sent:** Tuesday, 2 February 2021 12:11 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** claims-singapore; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher,

Please proceed as advised.

Thank you.

---

### Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore  
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia  
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Monday, 1 February 2021 7:49 pm  
**To:** Andrew Lim <andrew.lim@qbe.com>  
**Cc:** claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Your ref : VC013856

Our ref : CC4/QBE20008273/Kes3q2

Dear Sirs,

We refer to the above matter.



The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **OPTIMA WERKZ PTE LTD**" at **\$2,863.00 (all-in)**.

The summary is as follows: -

|                                | Amount Claimed     | Amount Revised            |
|--------------------------------|--------------------|---------------------------|
| 1. Cost of Repairs (with GST)  | \$ 4,558.37        | \$ 2,461.00               |
| 2. Loss of Use (4days x \$120) | \$ 480.00          | \$ 400.00 (4days x \$100) |
| 3. LTA Search Fee              | \$ 2.00            | \$ 2.00                   |
| <b>Total :</b>                 | <b>\$ 5,040.37</b> | <b>\$ 2,863.00</b>        |

**\*\*THIRD PARTY VEHICLE IS PRIVATE HIRER**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Sent:** Sunday, 3 January 2021 4:15 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Asher,

Please provide us with an update on this claim.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

---

**From:** Andrew Lim

**Sent:** Wednesday, 30 September 2020 6:12 pm

**To:** 'Su Li (LKK Auto)' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Su Li,

Our insured has made the accident report as attached.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 30 September 2020 5:46 pm

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]

**Sent:** Thursday, 10 September 2020 9:46 AM

**To:** Su Li (LKK Auto)

**Cc:** claims-singapore; Admin A; Asher Sng (LKKAuto)

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Su Li,

Our insured still has not made the accident report despite several reminders and us calling him.

We will be contacting the Traffic Police on this matter.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 8 September 2020 10:14 am

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Andrew Lim [<mailto:andrew.lim@qbe.com>]

**Sent:** Thursday, 13 August 2020 3:20 PM

**To:** Su Li (LKK Auto)

**Cc:** claims-singapore; Admin A; Asher Sng (LKKAuto)

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Su Li,

Please note that our insured has not reported the accident.

We will update you again.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 13 August 2020 1:28 PM

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMR 4220G at M/s OPTIMA WERKZ PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 11 August 2020 4:43 PM

**To:** 'Andrew Lim'; assignments; Admin A

**Cc:** 'claims-singapore'

**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.



Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>  
**Sent:** Tuesday, 11 August, 2020 4:25 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** FW: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sirs,

Please help to arrange for survey at Optima Werkz.

Insured: SJZ8229A (has not reported the accident)  
TP: SMR4420G  
Date of Accident: 10/08/2020  
Contact Details: As per email below

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Tuesday, 11 August 2020 3:37 PM  
**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Cc:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>  
**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sir/Madam,

We appoint your surveyor from LKK Auto Consultants Pte Ltd.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112  
Branch: 9A Serangoon North Ave 5 Singapore 554500 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011  
Branch: 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

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**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>  
**Sent:** Tuesday, 11 August 2020 3:28 PM  
**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

## WITHOUT PREJUDICE

Dear Kaitlyn,

We propose to use one of the following motor surveyors:

|                                     |
|-------------------------------------|
| Appraisal Associates Pte Ltd        |
| Automobile Inspection Services      |
| KM Auto Assessors Pte Ltd           |
| LKK Auto Consultants Pte Ltd        |
| Priority Services                   |
| Infiniti Appraisal Service          |
| Quantum Risk Management (S) Pte Ltd |
| H2 Technical Services               |

Please let us know within two (2) working days whether you agree to any of them.

Thank you.

---

### Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Tuesday, 11 August 2020 2:47 PM

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Subject:** FW: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE)

Dear Motor Claims Department,

Kindly arrange PRI at 9A Serangoon North Ave 5.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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**From:** Kaitlyn Chio

**Sent:** Tuesday, 11 August 2020 2:46 PM

**To:** [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com); [Joyce.foo@qbe.com](mailto:Joyce.foo@qbe.com)

**Subject:** PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE)

Dear Motor Claims Department,

Kindly arrange PRI at 9A Serangoon North Ave 5.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

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