

## Su Li (LKK Auto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 11 August 2020 4:43 PM  
**To:** 'Andrew Lim'; assignments; Admin A  
**Cc:** 'claims-singapore'  
**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>  
**Sent:** Tuesday, 11 August, 2020 4:25 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** FW: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sirs,

Please help to arrange for survey at Optima Werkz.

Insured: SJZ8229A (has not reported the accident)  
TP: SMR4420G  
Date of Accident: 10/08/2020  
Contact Details: As per email below

Thank you.

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### Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)   [LinkedIn](#)   [Twitter](#)



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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Tuesday, 11 August 2020 3:37 PM  
**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Cc:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>  
**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

Dear Sir/Madam,

We appoint your surveyor from LKK Auto Consultants Pte Ltd.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMAWERKZ™ PTE. LTD.**

**Head office:** 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011  
**Branch:** 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

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**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>  
**Sent:** Tuesday, 11 August 2020 3:28 PM  
**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** RE: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE) - Our Ref: VC013856

**WITHOUT PREJUDICE**

Dear Kaitlyn,

We propose to use one of the following motor surveyors:

Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd

Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd
H2 Technical Services

Please let us know within two (2) working days whether you agree to any of them.

Thank you.

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**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)




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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>

**Sent:** Tuesday, 11 August 2020 2:47 PM

**To:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Subject:** FW: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE)

Dear Motor Claims Department,

Kindly arrange PRI at 9A Serangoon North Ave 5.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ™ PTE. LTD.**

**Head office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** 452 Tagore Industrial Ave Singapore 787823

**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112

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**From:** Kaitlyn Chio

**Sent:** Tuesday, 11 August 2020 2:46 PM

To: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com); [Joyce.foo@qbe.com](mailto:Joyce.foo@qbe.com)

Subject: PRI - SMR4220G CLAIMING AGAINST SJZ8229A, DOA: 10/08/2020 (QBE)

Dear Motor Claims Department,

Kindly arrange PRI at 9A Serangoon North Ave 5.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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