

ACCIDENT INVOLVING SJM 4261A AND SH 9106C ON 07/08/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Thu 11/12/2020 7:03 PM

To: mcc_sallehsam@yahoo.com.sg <mcc_sallehsam@yahoo.com.sg>

Our Ref: CC3/CTI20008267/T1es3

12 NOV 2020

JUFRI BIN HAJI MAJURI / MUHAMMAD MUZAKKIR BIN SALLEH

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 4261A AND SH 9106C ON 07/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

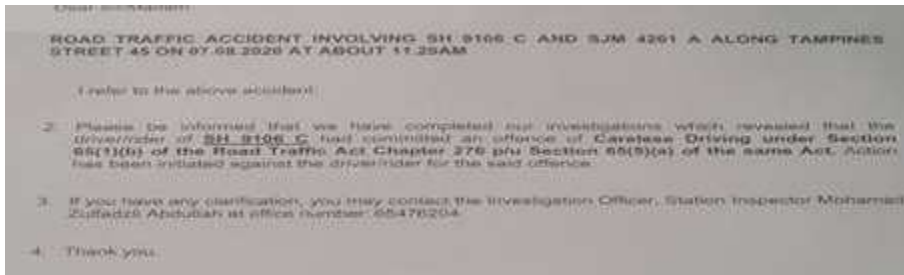
Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 16 April 2021 3:42 PM
To: Catherine Koh Mui Gek
Cc: Aileen Tan Lee Noi; Cynthia Chan; Asher Sng (LKKAuto)
Subject: CTP REF NO. SNM20D202811C02 - Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (long protracted for > 5 months, escalating case to GIA)



Dear Sir/Mdm,

We reject your CLAIM based on the above PIR.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, April 16, 2021 3:00 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Cynthia Chan <cynthia.chan@gia.org.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Fw: Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (long protracted for > 5 months, escalating case to GIA)
Importance: High

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Dear Alfred

It's been > 5 months yet nothing heard from your good office. Believed your good office is not agreeable with BOLA S33. As such, we shall escalate case to GIA.

Hope you understand our position. We cannot hold hands indefinitely pending your reply.

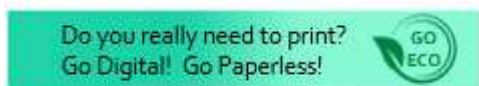
Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 17 March 2021 3:14 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (REMINDER)

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

We refer to the email below.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
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Dear Asher

It's been > 4 months, appreciate your urgent reply.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, 13 November 2020 10:54 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Re: Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (video/scene photo attached, BOLA S33 applies)

Dear Asher

Regret to inform we are unable to accept your offer at \$2570.00, about 48% of our claim.

Accident happened along a single lane road. Taxi was ahead of your principal's insured. Your principal's insured should not overtake a moving vehicle ahead and travelled against the flow of traffic.

Video evidence confirmed your principal's insured is 100% liable as per BOLA S33.

Kindly let us have your revised offer.

Thank you.

Best Regards

Catherine Koh

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 12 November 2020 7:16 PM

To: Catherine Koh Mui Gek <catherinekoh@cde.com.sg>

Subject: Re: Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (video/scene photo attached, BOLA S33 applies)

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Hi Sir,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at Global Sum S\$2,570.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Thursday, November 12, 2020 2:03 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (video/scene photo attached, BOLA S33 applies)

Dear Asher

Attached video footage/scene photo for your review. Kindly let us have your offer to settle soonest.

Thank you.

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 16 April 2021 3:55 PM
To: Irene Tay
Cc: 'Claims Dept of CTI'
Subject: RE: CTP REF NO. SNM20D202811C02 - Yr ref SJM4261A our taxi SH9106C doa 7.8.20 - (long protracted for > 5 months, escalating case to GIA)

Hi Irene,

We refer to the email below.

In view on the rejection we will process to submit our report and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

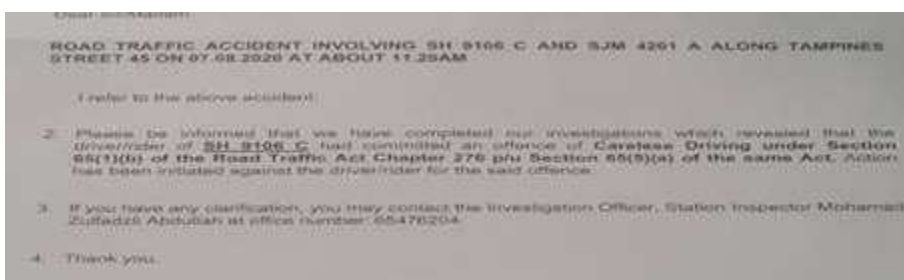
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email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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Sent: Friday, April 16, 2021 3:00 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Cynthia Chan <cynthia.chan@gia.org.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

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