

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 12 August 2020 10:50 AM
To: Admin-D (LKKAuto); 'Pauline Tham'; 'Claims Dept of CTI'; SUR; assignments
Subject: RE: SNM20D202643/XE5058R/THAMYL - accident involving SBS Transit bus SBS3198U (svc 192) & towed vehicle XE256T (towed truck veh. nos. is XE5058R) had taken place at/along Tuas Ave 12 X Tuas Ave 1. TAC Report was lodged
Attachments: PRELI ADVISED.pdf

Dear Pauline,

Enclosed preliminary revised of vehicle SBS 3198U
Date of survey: 11/8/20
Number of days (estimated) : 8 days

Kindly create claim in merimen

**VOLVO B9TL
2012, 9364cc**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 August 2020 3:11 PM
To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM20D202643/XE5058R/THAMYL - accident involving SBS Transit bus SBS3198U (svc 192) & towed vehicle XE256T (towed truck veh. nos. is XE5058R) had taken place at/along Tuas Ave 12 X Tuas Ave 1. TAC Report was lodged

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 11 August, 2020 3:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Goh Jit Min <gohjm@sbstransit.com.sg>; SUR <sur@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rosy Yeow <yeowr@sbstransit.com.sg>; Sim Huat Tiang <simht@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Tay Inn Meng <tayim@sbstransit.com.sg>; Abd Razak B. K.A. Raman <abdrazak@sbstransit.com.sg>; Yao Tianhao

<yaoth@sbstransit.com.sg>; Chin Boon Wei <chinbw@sbstransit.com.sg>; Mohammad Aidil Bin Ghazali <maidilbg@sbstransit.com.sg>; Manvir Singh Justaul <manvirsj@sbstransit.com.sg>; Rosni Bin Napis <rosnibin@sbstransit.com.sg>; Mohammad Lizan Bin Dilisan <mlizanbd@sbstransit.com.sg>; Govindaraju Sundaravadivelu <govindarajus@sbstransit.com.sg>

Subject: RE: SNM20D202643/XE5058R/THAMYL - accident involving SBS Transit bus SBS3198U (svc 192) & towed vehicle XE256T (towed truck veh. nos. is XE5058R) had taken place at/along Tuas Ave 12 X Tuas Ave 1. TAC Report was lodged

[Internal]

Without Prejudice

Dear Jit Min,

Thanks for your reply.

Dear LKK

Please conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.entaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.entaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Sunday, August 9, 2020 11:09 PM

To: Goh Jit Min <gohjm@sbstransit.com.sg>; Pauline Tham <pauline.tham@sg.entaiping.com>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rosy Yeow <yeowr@sbstransit.com.sg>; Sim Huat Tiang <simht@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Tay Inn Meng <tayim@sbstransit.com.sg>; Abd Razak B. K.A. Raman <abdrazak@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Chin Boon Wei <chinbw@sbstransit.com.sg>; Mohammad Aidil Bin Ghazali <maidilbg@sbstransit.com.sg>; Manvir Singh Justaul <manvirsj@sbstransit.com.sg>; Rosni Bin Napis <rosnibin@sbstransit.com.sg>; Mohammad Lizan Bin Dilisan <mlizanbd@sbstransit.com.sg>; Govindaraju Sundaravadivelu <govindarajus@sbstransit.com.sg>; Claims Dept of CTI <claimsdept@sg.entaiping.com>

Subject: O/R: SNM20D202643/XE5058R/THAMYL - accident involving SBS Transit bus SBS3198U (svc 192) & towed vehicle XE256T (towed truck veh. nos. is XE5058R) had taken place at/along Tuas Ave 12 X Tuas Ave 1. TAC Report was lodged

Dear Pauline,

Please conduct PRS for SBS3198U.

Note: officer in charge – Pauline 63896541.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Goh Jit Min <gohjm@sbstransit.com.sg>

Sent: Friday, August 7, 2020 6:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rosy Yeow <yeowr@sbstransit.com.sg>; Sim Huat Tiang <simht@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Tay Inn Meng <tayim@sbstransit.com.sg>; Abd Razak B. K.A. Raman <abdrzak@sbstransit.com.sg>; Yao Tianhao <yaoth@sbstransit.com.sg>; Chin Boon Wei <chinbw@sbstransit.com.sg>; Mohammad Aidil Bin Ghazali <maidilbg@sbstransit.com.sg>; Manvir Singh Justaul <manvirsj@sbstransit.com.sg>; Rosni Bin Napis <rosnibin@sbstransit.com.sg>; Mohammad Lizan Bin Dilisan <mlizanbd@sbstransit.com.sg>; Govindaraju Sundaravadivelu <govindarajus@sbstransit.com.sg>

Subject: Re: accident involving SBS Transit bus SBS3198U (svc 192) & towed vehicle XE256T (towed truck veh. nos. is XE5058R) had taken place at/along Tuas Ave 12 X Tuas Ave 1. TAC Report was lodged

G👁️d Evening to all.....

- 1) GIA report already submitted to HQ Safety thru IPCSS - from SL Operation Safety Department.
- 2) It has been more than 2 days that your Surveyor had not survey the accident bus, SBS3198U.
- 3) If SBST SLWS does not hear from you by 11.08.2020 by 12 pm. Workshop will proceed the repairs.

🙏😊 Thank-you & Good day ,,

From: Yao Tianhao <yaoth@sbstransit.com.sg>

Sent: Monday, 3 August 2020 10:32 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rosy Yeow <yeowr@sbstransit.com.sg>; Sim Huat Tiang <simht@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Goh Jit Min <gohjm@sbstransit.com.sg>; Tay Inn Meng <tayim@sbstransit.com.sg>; Abd Razak B. K.A. Raman <abdrzak@sbstransit.com.sg>

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Dear Sir/ Mdm,

PLS REPLY ALL IN EMAIL

Plese be informed that an accident involving SBS Transit bus SBS3198U (svc 192) & towed vehicle XE256T (towed truck veh. nos. is XE5058R) had taken place at/along Tuas Ave 12 X Tuas Ave 1.

Our Ref W/2907/2020.

Kindly let us know **within 2 working days from the date of this notice** if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

*** We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

SBST Workshop

Please contact : TO Goh Jit Min

Contact : 6867 8437

Email : gohjm@sbstransit.com.sg

Add : 28 Soon Lee Road, Singapore 628083.

SLD WK- Pls hold bus from repair

Thanks and Regards,
Tianhao
Bus Safety (Investigation)

SBS Transit Ltd
DID: 6383 7267
Fax: 6283 1393

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SBS Transit Ltd [Registration No. 199206653M]