

## Summer Lee (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 11 August, 2020 2:45 PM  
**To:** ASM Jaclyn; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: O/R : SNM20D202799/GBB5143D/LEWLC / FW: Third Party Claim: GBA8994A and GBB5143D (your ref.); DOA: 29.07.20  
**Attachments:** GBA8994A - SAS (200729).PDF; GBA8994A - Q.pdf

[Internal]

WITHOUT PREJUDICE

Dear Sir / Madam,

Please to attend to the pre-repair survey of damaged vehicle (as the Single Joint Expert).

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** ASM Jaclyn <jaclynlai@asmauto.com.sg>  
**Sent:** Tuesday, August 11, 2020 2:36 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: O/R : SNM20D202799/GBB5143D/LEWLC / FW: Third Party Claim: GBA8994A and GBB5143D (your ref.); DOA: 29.07.20

Dear Jenny,

We would like to choose surveyor under LKK.

Thank you

Best Regards,

*Jaclyn Lai*

Assistant Manager  
Claims & Operation

**ASM Automotive Services Pte Ltd**

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: [www.asmauto.com.sg](http://www.asmauto.com.sg)

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

**Sent:** Tuesday, 11 August 2020 2:34 PM

**To:** ASM Jaclyn

**Cc:** Claims Dept of CTI

**Subject:** RE: O/R : SNM20D202799/GBB5143D/LEWLC / FW: Third Party Claim: GBA8994A and GBB5143D (your ref.); DOA: 29.07.20

[Internal]

**Without Prejudice**

Our reference: **SNM20D202799C02/ GBB5143D/lewlc**

Your reference: GBA8994A

Dear Sirs/ Madam

**ACCIDENT INVOLVING GBB5143D & GBA8994A ON 29/07/2020**

We refer to your email of 11/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Tuesday, August 11, 2020 12:36 PM

**To:** ASM Jaclyn <[jaclynlai@asmauto.com.sg](mailto:jaclynlai@asmauto.com.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM20D202799/GBB5143D/LEWLC / FW: Third Party Claim: GBA8994A and GBB5143D (your ref.);  
DOA: 29.07.20

[Internal]

Dear Jenny,

Please conduct PRS for **GBA8994A. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896116.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** ASM Jaclyn <[jaclynlai@asmauto.com.sg](mailto:jaclynlai@asmauto.com.sg)>**Sent:** Tuesday, August 11, 2020 12:01 PM**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>**Subject:** Third Party Claim: GBA8994A and GBB5143D (your ref.); DOA: 29.07.20

Dear Sir / Madam,

Our client, the owner of GBA 8994 A wishes to file claim for the damages sustained from the above-stated accident, against your insured, GBB 5143 D.

We hereby append a copy of our estimate and SAS for your kind perusal.

Kindly advise on liability and arrange for survey. Thank you.

Best Regards,

*Jaclyn Lai*

Assistant Manager

Claims &amp; Operation

**ASM Automotive Services Pte Ltd**

No. 13, Pioneer Sector 1, Singapore 628424.

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