Su Li (LKK Auto)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sq>

Sent: Friday, 9 October 2020 4:35 PM

To: Khanchna (LKK Auto)

Cc: Karen Tan

Subject: FW: [EXPRESS SETTLEMENT] - D20003771MFSH/CTPL - Accident Involving SH 8567L

(OI: FCI - TBA) and SMK 8366E (TP: LKK REF - CC6/FCI20008244/ks3) on 08/08/2020

Attachments: IV SH8567L.PDF

Dear Khanchna,

Attached herewith the GIA report of our insured.

Regards

Chris Lim

Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Friday, October 9, 2020 4:17 PM

To: Motor Claims < Motor Claims @msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 8567L (OI: FCI-TBA) and SMK 8366E

(TP: LKK REF - CC6/FCI20008244/ks3) on 08/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

Khanchnal Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.coml</u>Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: 17 September 2020 10:01 AM

To: Motor Claims < Motor Claims @msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 8567L (OI: FCI - TBA) and SMK 8366E

(TP: LKK REF - CC6/FCI20008244/ks3) on 08/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Friday, 28 August 2020 4:29 PM

To: Motor Claims

Cc: Admin A; Khanchna (LKK Auto)

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 8567L (OI: FCI-TBA) and SMK 8366E

(TP: LKK REF - CC6/FCI20008244/ks3) on 08/08/2020

YOUR REF: TBA

LKK REF: CC6/FCI20008244/Kks3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMK 8366E at M/s HUI YANG MOTOR PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Tuesday, 11 August 2020 4:02 PM

To: Motor Claims

Cc: Admin A; Khanchna (LKK Auto)

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH 8567L (OI: FCI-TBA) and SMK 8366E (TP:

LKK REF - CC6/FCI20008244/ks3) on 08/08/2020

YOUR REF: TBA

LKK REF: CC6/FCI20008244/ks3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMK 8366E at M/s HUI YANG MOTOR PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)