

Su Li (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 11 August 2020 11:19 AM
To: Sharon Ten; SUR; Admin-D (LKKAuto); Admin A
Cc: Kaitlyn Chio; Lily Loi; Ling Ting An; Ong Hock Kong
Subject: RE: TP Claims / Arrange Survey - Accident involving SLV1533P & SHA7824T on 01/08/2020
Attachments: SLV1533P GIA.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLV1533P](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Sharon Ten <sharon@ow.sg>
Sent: Tuesday, 11 August 2020 10:58 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: TP Claims / Arrange Survey - Accident involving SLV1533P & SHA7824T on 01/08/2020

Without Prejudice

Dear Gabriel.

We choose LKK Auto Consultants Pte Ltd to conduct pre-repair survey.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 11 August 2020 10:55 AM

To: Sharon Ten <sharon@ow.sg>

Cc: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: TP Claims / Arrange Survey - Accident involving SLV1533P & SHA7824T on 01/08/2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Sharon Ten <sharon@ow.sg>

Sent: Tuesday, 11 August 2020 9:47 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: TP Claims / Arrange Survey - Accident involving SLV1533P & SHA7824T on 01/08/2020

Your Ref: SHA7824T

Our Ref: SLV1533P

Dear Officer,

Has your insured reported?

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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