

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 11 August, 2020 10:14 AM
To: 'Joel Goh'; assignments@lkkauto.com; 'SUR'
Subject: RE: Urgent: Pre-Repair Inspection: Your Insured's Vehicle: SGX3279J; Our Ref: WinAuto-SJC493B; Accident Involving SJC 493 B & SGX 3279 J on 5 August 2020 (DM20HO01125-JG)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 11 August, 2020 9:02 AM
To: bonnie kwok <litigation@bonniekwok.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Urgent: Pre-Repair Inspection: Your Insured's Vehicle: SGX3279J; Our Ref: WinAuto-SJC493B; Accident Involving SJC 493 B & SGX 3279 J on 5 August 2020 (DM20HO01125-JG)

Without Prejudice

Save As To Cost

Dear ST

Thank you for your response and confirmation.
We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -ready to resume operations as soon as the government allows.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: bonnie kwok [<mailto:litigation@bonniekwok.com>]

Sent: Tuesday, August 11, 2020 8:44 AM

To: Janice Goh

Cc: Joel Goh; EQI PRS

Subject: Re: Urgent: Pre-Repair Inspection: Your Insured's Vehicle: SGX3279J; Our Ref: WinAuto-SJC493B; Accident Involving SJC 493 B & SGX 3279 J on 5 August 2020 (DM20HO01125-JG)

Dear Sirs,

Kindly request for the Single Joint Expert (SJE), M/s LKK Auto Consultants Pte Ltd to contact the repairers, M/s Win Auto Enterprise at 9745 8981 to conduct the pre-repair inspection of vehicle no. SJC 493 B at M/s Win Auto Enterprise, Block 1033 Eunos Avenue 5A #01-31 Singapore 409703.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

GST Reg. No.: 201203547Z

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On Fri, 7 Aug 2020 at 17:59, Janice Goh <janice.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Hi ST

Thank you for your email.

We will appoint LKK for the PRI.

Please provide workshop details.

Aside to LKK, please arrange to attend to the said Pre-repair survey.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -rea

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

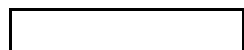
Executive | Claims

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From: bonnie kwok [mailto:litigation@bonniekwok.com]
Sent: Friday, August 7, 2020 11:07 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: Fwd: Urgent: Pre-Repair Inspection: Your Insured's Vehicle: SGX3279J; Our Ref: WinAuto-SJC493B; Accident Involving SJC 493 B & SGX 3279 J on 5 August 2020 (DM20HO01125-JG)

Dear Sirs,

Our client agrees to LKK Auto Consultants Pte Ltd as the Single Joint Expert (SJE).

Please let us have their report in due course.

Kindly request for the SJE to contact the repairers, M/s Win Auto Enterprise at 9745 8981 to make the necessary arrangements.

Regards,
ST

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On Thu, 6 Aug 2020 at 16:20, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear ST

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108

7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Best Regards,
Joel Goh

Senior Executive | Claims



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From: bonnie kwok [mailto:litigation@bonniekwok.com]

Sent: Thursday, August 6, 2020 3:07 PM

To: EQI PRS

Subject: Urgent: Pre-Repair Inspection: Your Insured's Vehicle: SGX3279J; Our Ref: WinAuto-SJC493B; Accident Involving SJC 493 B & SGX 3279 J on 5 August 2020

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SJC 493 B at M/s Win Auto Enterprise, Block 1033 Eunos Avenue 5A #01-31 Singapore 409703.

Regards,

ST

--

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