

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 7 August, 2020 5:55 PM
To: Jennifer Guay; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: O/R SNM20D202771/SJR7885D/LEWLC / FW: OUR REF: AW-INS-H2-SJJ291E-2020.jgv & YR REF: SJR 7885D

WITHOUT PREJUDICE

Dear Jennifer,

We refer to your email.

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Friday, August 7, 2020 5:45 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R SNM20D202771/SJR7885D/LEWLC / FW: OUR REF: AW-INS-H2-SJJ291E-2020.jgv & YR REF: SJR 7885D

PRE - REPAIR SURVEY

CLAIMANT: GRAZES HO

ACCIDENT INVOLVING SJJ291E & SJR 7885 D ON 6 AUGUST 2020 ALONG BEDOK NORTH ROAD

Dear Sirs

We refer to your email dated 7 August 2020 informing that you wish to conduct a pre-repair survey and to your list of surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:-

1. PAR Automotive Consultancy Contact person: B J Loi	2. UNITED Appraisal And Management Pte Ltd Contact person: Marc
3. OH APPRAISAL SERVICES Contact person: Oh Han Cheong	4. SK Auto Consultants Contact person: Kuma (S. Ku,aman)
5. ST Appraisal Services Contact person: T. Rajan	6. CM AUTOMOTIVE CONSULTANCY Contact person: Ng Cheng Meng
7. Automobile Inspection Services P L Contact person: Mr Looi	8. AUTO PERFORMANCE APPRAISAL Contact person: LEK BOON HWEE

Please be informed that the pre-repair survey of our clients vehicle can be survey as follows :

**Venue : HIAP LEK AUTOMOBILE TRADING
160 Sin Ming Drive
#05-17
Sin Ming Autocity
Singapore 575722**

Contact : Mr Han Wei (Tel:96601347)

Please let us hear from you by 7 August 2020.

Thank you.

Regards

Jennifer Guay
(Secretary for Ms Audrey Wang)

VISION LAW LLC

133 New Bridge Road #18-01
Chinatown Point
Singapore 059413
Tel : 6534 2811 (Ext 116)
Fax : 6535 6802

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Friday, 7 August, 2020 5:35 PM

To: Jennifer Guay

Cc: Claims Dept of CTI

Subject: RE: O/R SNM20D202771/SJR7885D/LEWLC / FW: OUR REF: AW-INS-H2-SJJ291E-2020.jgv & YR REF: SJR 7885D

Without Prejudice

Our reference: **SNM20D202771C02/ SJR7885D/lewlc**

Your reference: SJJ291E

Dear Sirs

ACCIDENT INVOLVING SJR7885D & SJJ291E ON 06/08/2020

We refer to your email of 07/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, August 7, 2020 5:31 PM

To: Jennifer Guay <jenniferguay@visionlawllc.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R SNM20D202771/SJR7885D/LEWLC / FW: OUR REF: AW-INS-H2-SJJ291E-2020.jgv & YR REF: SJR 7885D

Dear Jenny,

Please conduct PRS for **SJJ291E**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Friday, August 7, 2020 5:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: AW-INS-H2-SJJ291E-2020.jgv & YR REF: SJR 7885D

Importance: High

PRE - REPAIR SURVEY

CLAIMANT: GRAZES HO

ACCIDENT INVOLVING SJJ291E & SJR 7885 D ON 6 AUGUST 2020 ALONG BEDOK NORTH ROAD

Dear Sirs

We are instructed by **GRAZES HO** to notify you of a road accident on **6 AUGUST 2020** at about 21.15hr **ALONG BEDOK NORTH ROAD** involving our client's **SJJ 291 E & SJR 7885 D** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jennifer Guay

(Secretary for Ms Audrey Wong)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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