

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 3 December 2020 2:35 PM
To: 'jiayee.yap@premiumauto.com.sg'; Adrian Ling (LKKAUTO); Admin A; SUR; CS A Team
Cc: 'Carrine Leong'; 'Boo seng yak'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SMK9638P - OD AIG - SURVEYED 7 AUG 20

Dear Jia Yee,

Confirmed with surveyor, 6 days to repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>
Sent: Thursday, 3 December 2020 2:24 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMK9638P - OD AIG - SURVEYED 7 AUG 20

Hi Veron,

We counter propose 6 days to repair this vehicle, kindly allow.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 2 December 2020 5:41 PM
To: jiajee.yap@premiumauto.com.sg; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMK9638P - OD AIG - SURVEYED 7 AUG 20

Dear Jia Yee,

Surveyor recommended 5 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 26 November 2020 1:20 PM
To: jiajee.yap@premiumauto.com.sg; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SMK9638P - OD AIG - SURVEYED 7 AUG 20

Dear Jia Yee,

Confirm repair cost of \$4899.60 before excess \$1000 and GST

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>

Sent: Saturday, 7 November 2020 11:15 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMK9638P - OD AIG - SURVEYED 7 AUG 20

Hi Adrian, Veron and all,

Revised estimate is attached.

Please confirm repair cost of \$4899.60 @ 9 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

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