

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 11.06.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : PA 9704Z / PD 108M ON 07.08.2020

We are the authorized repair workshop for the owner of motor vehicle no: **PA 9704Z**, which was involved in the captioned accident with your insured vehicle no: **PD 108M**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	26,750.00
2) Loss of Use (13 days + 2 Holiday + 2 Sunday X \$ 500)	\$	8,500.00
3) Towing Fee	\$	400.00
4) Purchase Report Fee	\$	29.00
5) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>35,681.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) Third Party Report | d) GIA Search Result |
| e) Letter of Authorisation, etc... | f) GIA Report |
| g) Police Report | h) I/C & Driving Licence |
| i) Insurance Certificate | j) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 07.08.2020

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. PA 9704Z / PD 108 M

ALONG ECP Twrds City (Lamp Post No. 346F)

ON 07.08.2020

☐ I/We, KS Transport Service
of (NRIC No./ROC No.) 53091276K
of Blk 234A Sumang Lane #10-285 Singapore 821234.
owner of vehicle no. PA 9704Z in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle PA 9704Z at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

☐ I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :



KS TRANSPORT SERVICE
Blk 234A Sumang Lane #10-285
Singapore 821234
HP: 9616 1733

Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3069361900 Claim No : SNM20D202805/PD108M/TAYHP
Claimant : KS TRANSPORT SERVICE
Amount : S\$29,730.00
SINGAPORE DOLLARS TWENTY NINE THOUSAND SEVEN HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PA 9704Z
Insured Vehicle No. : PD 108M

Date of Loss : 07/08/2020
Place of Accident : ECP TWRDS CITY(LAMP POST NO.346F)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AVIVA COACH SERVICES
Driver Name : RAVI S/O PALAYSAMY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 29,730.00
	=====
TOTAL	S\$ 29,730.00
	=====

Claimant Name : KS TRANSPORT SERVICE

NRIC No : 5XXXX276K

Signature : 

Date : 10 Aug 2021

KS TRANSPORT SERVICE
Blk 234A Sumang Lane #10-285
Singapore 821234
HP: 9613 1733

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21924

Date : 02.09.2020

Vehicle No : PA 9704Z

Make/Model : KING LONG XMQ6117K

Chassis/Eng# :

Accident Date : 07.08.2020

Claim No :

Reference : 0820 -21924

Policy No :

	Amount
To proceed on lump sum repair	S\$ 25000.00

E. & O. E.

Total : S\$ 25000.00

GST @ 7% : S\$ 1750.00

Amount Due : **S\$ 26750.00**


for FASTECH AUTO PTE LTD



Singapore Towing Pte Ltd

22 Sin Ming Lane #06-76, Mid View City Singapore 573969

Tel: 98302645 / 85717384

Email: singaporetowing.sales@gmail.com

Website: www.singaporetowing.com

UEN: 201721244E

DELIVERY ORDER

/ CASH SALES

No: 60852

bigSAFE

M/s: Fastech Auto Pte Ltd

Date: 7/8/20

Towing Of: 45 Seater Bus		QTY		\$	Cts.
Vehicle No.: PA 9704Z		x2		\$150.00	
Location From: ECP MCE before bedok		brake		\$80.00	
To Destination: kaki Bukit Vicom		shaft		\$50.00	
TIME ARRIVAL ON LOCATION: AM/PM					
TIME DEPART ON LOCATION: AM/PM					
TIME ARRIVE ON DESTINATION: AM/PM					
REMARKS: tow to vicom Report then tow to KB workshop					
Recipient's Name		Tow Truck No.		TOTAL \$400.00	
Mobile No.		Wilson			
Signature & Stamp		Tow Driver's Name		Note: Vehicle towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanor to your vehicle while being towed.	

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-091853
Date of Request: 07/08/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 07/08/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. PD108M
Accident Date 07/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PD108M	China Taiping Insurance (Singapore) Pte. Ltd.	13/09/2019-12/09/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-091853
Date of Request: 07/08/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 07/08/2020
Enquiry By: Tang Kok Wee, Allan
Vehicle No.: PD108M
Accident Date: 07/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 09/06/2021

Your Ref No: PA9704Z

Dear Sir/Madam,

Date of Accident: 07/08/2020 00:00 (SGT)

Vehicle No: PA9704Z

Place of Accident: EAST COAST PARKWAY

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
PD108M	EAST COAST PARKWAY	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/CTI20008199/Ues3

11 JUNE 2021

AVIVA COACH SERVICES
408 SEMBAWANG DRIVE
#08-802,
SINGAPORE 750408

Dear Sir/Madam,

ACCIDENT INVOLVING PD 108M AND PA 9704Z ON 07/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 2 August 2021 2:41 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Sir/Mdm,

Please try to counter offer up to **\$ 29,731.00 to settle your client's property damage claim.**

Cost of repair	\$ 26,750.00
Loss of Use	\$ 2,550.00
Towing fees	\$ 400.00
GIAA	\$ 31.00

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, August 2, 2021 2:03 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

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Hi Irene,

We refer to the email below.

Third party rejected our offer on the loss of use.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$31,431.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 76,021.36	\$ 26,750.00
2. Loss of Use (17days x \$500)	\$ 8,500.00	\$ 4,250.00 (17days x \$250)
3. LTA Search Fee	\$ 31.00	\$ 31.00
4. Towing Fee	\$ 400.00	\$ 400.00
Total	\$84,952.36	\$ 31,431.00

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 29 July 2021 12:53 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Sir/Mdm,

Please offer up to **\$ 28,711.00 to settle your client's property damage claim.**

Cost of repair	\$ 26,750.00
Loss of Use	\$ 1,530.00
Towing fees	\$ 400.00
GIAA	\$ 31.00

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, July 23, 2021 9:53 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

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Hi Irene,

We refer to the email dated 25/06/2021.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 25 June 2021 4:47 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Your ref : SNM20D202805/PD108M/TAYHP

Our ref : CC4/CTI20008199/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$31,431.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 76,021.36	\$ 26,750.00
2. Loss of Use (17days x \$500)	\$ 8,500.00	\$ 4,250.00 (17days x \$250)
3. LTA Search Fee	\$ 31.00	\$ 31.00
4. Towing Fee	\$ 400.00	\$ 400.00
Total	\$84,952.36	\$ 31,431.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 1 December 2020 10:20 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Irene,

No attachment found.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Tuesday, 1 December 2020 8:06 AM

To: Su Li (LKK Auto); Asher Sng (LKKAuto); Admin A

Subject: FW: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT as requested by you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, November 19, 2020 12:12 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Irene,

We refer to the above matter.

We have inspected third party vehicle PA 9704Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Thursday, 1 October 2020 2:40 PM

To: Irene Tay; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Tuesday, 8 September 2020 10:42 AM

To: Irene Tay; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Monday, 17 August 2020 1:46 PM

To: Irene Tay; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: RE: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 11 August 2020 3:34 PM

To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Irene Tay

Cc: Claims Dept of CTI

Subject: O/R: SNM20D202805/PD108M/TAYHP / FW: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

[Internal]

Dear all,

Please note that officer in charge for this case is Irene Tay 63896192.

Claim no. SNM20D202805/PD108M/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, August 11, 2020 2:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving PD 108M (OI : CTI - TBA) and PA 9704Z (TP : LKK REF - CC4/CTI20008199/Ues3) on 07/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle PA 9704Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)