

11th September 2020

Our Reference : GBG2127U

Your Reference : SFM9576G

Attn: Motor Claims Department
AIG ASIA PACIFIC INSURANCE PTE. LTD.
78 SHENTON WAY #09-16
SINGAPORE 079120

Dear Sir/Madam,

Subject: Accident case between GBG2127U & SFM9576G on 05/08/2020 at Junction East Drive & Sengkang East Way

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SFM9576G

We quantify our client's claim as follows:

1. Cost of Repair (\$11200 x 7% GST)	S\$	11984.00
2. Loss of Rental (\$90 x 15 days)	S\$	1350.00
3. Towing Fee	S\$	216.14
4. Third Party Insurer Enquiry Fee	S\$	2.00
Total	S\$	13552.14

We hereby append the following relevant documents for your perusal:

- I. Repair Bill Tax Invoice
- II. Surveyor Finalized COR Email
- III. Car Rental Invoice
- IV. Towing Fee Tax Invoice
- V. Third Party Insurer Enquiry Tax Invoice
- VI. Letter of Authority

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

CATHERINE CHONG
Customer Service Advisor, Motor Claims
Motorviva Pte Ltd (HQ)
Mobile : 9736 1300
Email : CatherineChongKL@Goldbell.com.sg



Appendix A

LETTER OF AUTHORITY

I/We, Mobile Works Solution, owner of GBG2127U
 (Vehicle no.) hereby authorize MOTORVIVA PTE LTD to act on my/our behalf with respect to
 my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. GBG2127U that
 was damage pursuant to the accident which occurred on 05/08/2020 at/along
JUNCTION OF SERANGAS EAST OR 8 SERANGAS EAST WAY involving vehicle no. SFM9576G.

I/We further authorize MOTORVIVA PTE LTD to have full discretion to settle my/our above
 mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any
 payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being
 made in favor of MOTORVIVA PTE LTD.

I/We further acknowledge that any settlement that MOTORVIVA PTE LTD may reach on my/our
 behalf is in full and final settlement of my/our property damage claims against the owner/ driver/
 motor insurer of the third party vehicle bearing registration number SFM9576G and is on a
 without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer
 of vehicle concerned.

Date this 05 day of AUGUST (month) 2020 (year)

Signature of claimant

[Handwritten Signature]



MOBILE WORKS
 YOUR TELECOMMUNICATION SOLUTION
 Blk 201E Tampines St 23, #01-106 Singapore 527201
 Tel / Fax: 6785 5733

(With Company Stamp of applicable)

Name of claimant

SEAH KIM KAT

Company reg. / NRIC no.

5325165M / 8800786C

Without Prejudice
to any claim for
personal injury

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **GOLDBELL ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,900.00** (Global Sum) for vehicle no. **GBG 2127U** that was damaged pursuant to the accident which occurred on **05/08/2020** (date) along **JUNCTION OF SENGKANG EAST DR & SENGKANG EAST WAY** involving vehicle no/s **SFM 9576G**.

This is pursuant to the inspection conducted on **07/08/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MOBILE WORKS SOLUTION** (the third party claimant”) of vehicle no. **GBG 2127U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBG 2127U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 06 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

AIG ASIA PACIFIC INSURANCE PTE. LTD.
78 SHENTON WAY #09-16
SINGAPORE 079120
Attn: MR SAM TAN

TAX INVOICE

GST Reg No. : M9-0002514-E
Invoice No. : MXI00038896
Invoice Date. : 11-09-2020
Account No. : C00007460
Quotation No. : 115167
Work Order No. : 1007451
Service Centre. : 8 TUAS AVE 18
Agreement No. : MV-4682

PARTICULARS		AMOUNT SGD		
Reg No	: GBG2127U			
Chassis No	: ZFA22500006F35121			
Engine No	: 199A90006320650			
Model No	: 225.2LD.1 (444 BRONZE)			
Mileage	: 27501			
SRR No	:			
ACCIDENT REPAIR: GBE/SVC/SALES-5078/200807				
DATE OF ACCIDENT: 05/08/2020				
POLICY NO.: DMCG20006610				
**** TP CLAIM - AIG ****				
<u>Description</u>	<u>QTY</u>	<u>Disc</u>	<u>Net Price</u>	<u>Ext Price</u>
COST OF REPAIRS	1	N	11200.00	11200.00
		Parts Charges:		11200.00
		Sub Total:		11200.00
		GST @ 7.00 %		784.00
E. & O. E				
TOTAL				11984.00

Please make all cheques payable to MOTORVIVA PTE LTD.
When making payment, please quote our invoice numbers.
No receipts will be issued for Cheque Payments.

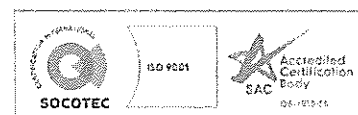
Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

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IVECO





Tax Invoice

Motorviva Pte Ltd

48 Changi South Street 1 Level 3
Singapore 486130
Tel: 6665 2518

Attn : Bryan

Inv No. : INV20080127 ✓
Date : 12 Aug 2020
Ref : GBG2127U
Terms : 60 Days
RA No. : R20080034
Veh No. : GBG5683K
Sales : Qi Hui Yap

#	Description	Qty	UOM	Unit Price	Amt (S\$)
1	Rental (12/08/2020 to 19/08/2020) ✓	1.00		630.00	630.00

This is a computer generated document. No signature is required.

Total : S\$ 630.00

ACCOUNT NAME : HORIZON AUTOMOTIVE PTE LTD
NAME OF BANK : DBS BANK
NAME OF BRANCH : Marina Boulevard
BANK NO : 7171
BRANCH NO : 003
ACCOUNT NO : 003-919528-1 (SGD)
SWIFT CODE : DBSSSGSG
BANK ADDRESS : 12 Marina Boulevard, Level 45 Marina Bay
Financial Centre Tower 3 Singapore 018982

[PayNow](#)



UEN No: 201216371K



HORIZON AUTOMOTIVE PTE LTD
176 SIN MING DRIVE
#05-16 SIN MING AUTOCARE SINGAPORE 575721
Tel: +65 6453 0100 Fax: (65)6453 0700
Co. Reg. No.: 201216371K
GST Reg. No.: M9-0002514-E

Tax Invoice

Motorviva Pte Ltd

48 Changi South Street 1 Level 3
Singapore 486130
Tel: 6665 2518

Inv No. : INV20080201
Date : 20 Aug 2020
Ref : GBG2127U
Terms : 60 Days
RA No. : R20080058
Veh No. : GBG5683K
Sales : Qi Hui Yap

#	Description	Qty	UOM	Unit Price	Amt (\$)
1	Rental (19/08/2020 to 24/08/2020) (Centre Code : 04/020/AC)	1.00		450.00	450.00

This is a computer generated document. No signature is required.

Total : S\$ 450.00

ACCOUNT NAME : HORIZON AUTOMOTIVE PTE LTD
NAME OF BANK : DBS BANK
NAME OF BRANCH : Marina Boulevard
BANK NO : 7171
BRANCH NO : 003
ACCOUNT NO : 003-919528-1 (SGD)
SWIFT CODE : DBSSSGSG
BANK ADDRESS : 12 Marina Boulevard, Level 45 Marina Bay
Financial Centre Tower 3 Singapore 018982

[PayNow](#)



UEN No: 201216371K



Tax Invoice

Motorviva Pte Ltd

48 Changi South Street 1 Level 3
Singapore 486130
Tel: 6665 2518

Inv No. : INV20080218
Date : 24 Aug 2020
Ref : GBG2127U
Terms : 60 Days
RA No. : R20080060
Veh No. : GBG5683K
Sales : Qi Hui Yap

#	Description	Qty	UOM	Unit Price	Amt (S\$)
1	Rental (24/08/2020 to 26/08/2020) (Centre Code : 04/020/AC)	1.00		180.00	180.00

This is a computer generated document. No signature is required.

Total : S\$ 180.00

ACCOUNT NAME : HORIZON AUTOMOTIVE PTE LTD
NAME OF BANK : DBS BANK
NAME OF BRANCH : Marina Boulevard
BANK NO : 7171
BRANCH NO : 003
ACCOUNT NO : 003-919528-1 (SGD)
SWIFT CODE : DBSSSGSG
BANK ADDRESS : 12 Marina Boulevard, Level 45 Marina Bay
Financial Centre Tower 3 Singapore 018982

PayNow



UEN No: 201216371K



Tax Invoice

Motorviva Pte Ltd
48 Changi South Street 1 Level 3
Singapore 486130
Tel: 6665 2518

Inv No. : INV20080251
Date : 26 Aug 2020
Ref : GBG2127U
Terms : 60 Days
RA No. : R20080067
Veh No. : GBG5683K
Sales : Qi Hui Yap

#	Description	Qty	UOM	Unit Price	Amt (S\$)
1	Rental (26/08/2020 to 27/08/2020) (Centre Code : 04/020/AC)	1.00		90.00	90.00

This is a computer generated document. No signature is required.

Total : S\$ 90.00

ACCOUNT NAME : HORIZON AUTOMOTIVE PTE LTD
NAME OF BANK : DBS BANK
NAME OF BRANCH : Marina Boulevard
BANK NO : 7171
BRANCH NO : 003
ACCOUNT NO : 003-919528-1 (SGD)
SWIFT CODE : DBSSSGSG
BANK ADDRESS : 12 Marina Boulevard, Level 45 Marina Bay
Financial Centre Tower 3 Singapore 018982

PayNow



UEN No: 201216371K

YISHUN TOWING PTE LTD

BLK 4015 ANG MO KIO INDUSTRIAL PARK 1 #01-502 SINGAPORE 569631

TEL : 64588480 FAX : 62888480

EMAIL : acct@yishuntowing.com

COMPANY REG. NO. : 200106908W GST REG. NO. : 200106908W

BILL TO : MOTORVIVA PTE LTD

8 TUAS AVE 18

SINGAPORE 638892

TAX INVOICE

NO. : YT031021

DATE : 14/08/2020

TERM : 30 DAYS

ATTN. : BRIAN 04/020/AC

A/C NO. : 3000/M01

DATE	W/O NO.	VEH NO.	DESCRIPTION	AMOUNT
05.08.2020	312818	GBG2127U	SENGKANG EAST DR TO AUTOBAY	102.00
06.08.2020	312817	GBG2127U	KAKI BUKIT AUTOBAY TO 8 TUAS AVE 18/KD (ACCIDENT)	100.00
13.08.2020	312411	GBG2127U	8 TUAS AVE 18 TO 1010 BT MARAH LANE 3/ KD (ACCIDENT)	100.00

SINGAPORE DOLLAR : THREE HUNDRED TWENTY THREE AND CENTS FOURTEEN ONLY .



SUB-TOTAL	S\$	302.00
ADD GST 7%	S\$	21.14
AMOUNT DUE	S\$	323.14

AUTHORISED SIGNATURE(S)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-090837
Date of Request: 05/08/2020

Your Ref No: Online Purchase

SME Motor Pte Ltd
1 Kaki Bukit Ave 6 #02-15
AutoBay @ Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 05/08/2020
Enquiry By Gary Seah
TP Vehicle No. SFM9576G
Accident Date 05/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 13 August 2020 1:11 PM
To: gilbertngky@hotmail.com
Subject: ACCIDENT INVOLVING SFM 9576G & GBG 2127U ALONG/AT SLIP ROAD SENGKANG E WAY TOWARDS SENGKANG E DRIVE ON 05/08/2020

Our Ref: CC4/AIG20008196/R1ds3

NG KAR YONG GILBERT
APT BLK 157D RIVERVALE CRESCENT
#15-637
SINGAPORE 544157

Dear Sir/Madam,

ACCIDENT INVOLVING SFM 9576G & GBG 2127U ALONG/AT SLIP ROAD SENGKANG E WAY TOWARDS SENGKANG E DRIVE ON 05/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG 2127U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Aug 2020 17:00	Clm Dtl Modified	Claimant's Name: -> MOBILE WORKS SOLUTION.	[A] Lee Su Li
2	07 Aug 2020 17:00	Clm Veh Model Changed	(205401) FIAT FIORINO CARGO 1.3 SX (A).	[A] Lee Su Li
3	07 Aug 2020 17:00	Clm Created	Reg No: GBG2127U. Acct Date: 2020/08/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Goldbell Engineering Pte Ltd (Tuas)	[A] Lee Su Li
4	07 Aug 2020 17:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	07 Aug 2020 17:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/19	[A] Lee Su Li
6	07 Aug 2020 17:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	07 Aug 2020 17:00	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	07 Aug 2020 17:00	Assignment 1st Accessed		[A] LEE SU THING
9	07 Aug 2020 17:01	Label Added	(19):Fastlane.	[A] Lee Su Li
10	07 Aug 2020 17:01	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lee Su Li
11	17 Aug 2020 10:15	Video Downloaded	Downloaded TP Video - Accident	[A] CHAN JIA LE
12	18 Aug 2020 13:24	Video Downloaded	Downloaded TP Video - Accident	[I] Low, Xianyu
13	18 Aug 2020 13:45	Video Downloaded	Downloaded TP Video - Accident	[I] Low, Xianyu
14	25 Sep 2020 09:36	Video Downloaded	Downloaded TP Video - Accident	[A] CHAN JIA LE
15	02 Oct 2020 08:39	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
16	02 Oct 2020 08:39	Clm Dtl Modified	JPJ Reg. Date: -> 2017/06/28.	[A] NUR SHAQILAH BTE ABDOL WAHAB
17	02 Oct 2020 08:39	Clm Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
18	02 Oct 2020 10:06	Adj Mandate Request	Cur.Req:13372.14:Liability: 100% Quantum: (a)CORw/GST: \$11,984.00 + (b)LOR(13days x \$90.00): \$1,170.00 + (c)LTA/GIA search fee: \$2.00 + (d)Towing: \$216.14 = Total: \$13,372.14 9 recommendat ion repair days + 1PH + 2Sunday + 1PRS = 13days For your ap	[A] CHAN JIA LE
19	09 Oct 2020 00:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/19. Mandate Remarks: Subj to all docs in order, to offer from: \$12646-12826 (All-in). LOU (11-12days x \$60-70 - No rental agreement furnished), Towing necessary - surveyor comment pls?	[I] Tan, Bennie-WZ
20	09 Oct 2020 00:52	Adj Mandate Set	Approved:12826.00:Subj to all docs in order, to offer from: \$12646-12826 (All-in). LOU (11-12days x \$60-70 - No rental agreement furnished), Towing necessary - surveyor comment pls?	[I] Tan, Bennie-WZ
21	20 Oct 2020 09:12	Adj Mandate Request	Cur.Req:13372.14:re-seek mandate.	[A] CHAN JIA LE
22	21 Oct 2020 19:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/08/19. Mandate Remarks: Subj to all docs in order, to offer fro m: \$12646-12826 (All-in). LOU (11-12days x \$60-70 - No rental agreement furnished), Towing necess ary - surveyor comment pls?	[I] Tan, Bennie-WZ
23	21 Oct 2020 19:29	Adj Mandate Set	Maintained:Subj to all docs in order, to offer from: \$12646-12826 (All-in). LOU (11-12days x \$60-70 - No rental agreement furnished), Towing necessary - surveyor comment pls?	[I] Tan, Bennie-WZ
24	07 Jun 2021 12:47	Adj Mandate Request	Cur.Req:13042.14:Liability:100% Quantum:(a)CORw/GST: \$11,984.00+(b)LOU(12days x \$70):\$840+ (c)LTA/GIA search fee: \$2.00+(d)Towing:\$216.14=Total:\$13,042.14 recommendation repair days + 1 PH + 2Sun + 1PRS=13 days	[A] Jaslin Kok Chin Yi
25	11 Jun 2021 16:47	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/08/19. Mandate Remarks: Pls refer to my email dd 11/06/21.	[I] Tan, Bennie-WZ
26	11 Jun 2021 16:47	Adj Mandate Set	Maintained:Pls refer to my email dd 11/06/21.	[I] Tan, Bennie-WZ

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	22 Jun 2021 09:59	Adj Mandate Request	Cur.Req:13042.14:Liab:100% Quantum:(a)CORw/GST:\$11,984.00+(b)LOU(12days x \$70):\$840+(c)LTA/GIA search fee: \$2 +(d)Towing:\$216.14=Total:\$13,042.14.	[A] Jaslin Kok Chin Yi
28	24 Jun 2021 22:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/08/19. Mandate Remarks: Subj to all docs/billings in order, settlement at best not exceeding above.	[I] Tan, Bennie-WZ
29	24 Jun 2021 22:25	Adj Mandate Set	Approved:12930.00:Subj to all docs/billings in order, settlement at best not exceeding above.	[I] Tan, Bennie-WZ

Date From



Date To



Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2556260	11 Aug 2020 11:53:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBG2127U	SFM9576G	11.00
2558713	13 Aug 2020 13:14:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBG2127U	Tan, Bennie-WZ	xx.xx
2601107	02 Oct 2020 08:39:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBG2127U	SFM9576G	11.00