

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 12 August 2020 4:17 pm  
**To:** Hwang, Shiang Yi  
**Cc:** assignments; SUR  
**Subject:** RE: LKK(KK)\ CMTD2002308/SYH - GY4490C(nr) & SJU1253B ACC ON 06.08.20  
**Attachments:** PRELI ADVISE - SJU 1253B.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SJU 1253B.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>  
**Sent:** Wednesday, 12 August 2020 11:44 am  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK(KK)\ CMTD2002308/SYH - GY4490C(nr) & SJU1253B ACC ON 06.08.20

Dear LKK,

Please provide copy of Preliminary advise for vehicle no SJU1253B.

With the evolving situation of Covid-19, we are working from home with effect from 6 April until further notice.

Best Regards

**Hwang Shiang Yi**

Claims Division

**D:** 6329 5205 | **T:** 6461 6555



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, August 7, 2020 3:32 PM

**To:** 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Subject:** LKK(KK)\ CMTD2002308/SYH - GY4490C(nr) & SJU1253B ACC ON 06.08.20

Hi LKK,

Attached herewith the TP SAS.

(Our insured has yet to report the accident)

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Teo, Grace

**Sent:** Friday, August 7, 2020 3:30 PM

**To:** 'Gan Li Hui' <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Subject:** LKK(KK)\ CMTD2002308/SYH - GY4490C(nr) & SJU1253B ACC ON 06.08.20

Without Prejudice

Our Reference: CMTD2002308/SYH

Your Reference: SJU1253B

Hi Mr. Chiu,

As spoken, we will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SJU1253B** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg).

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** Teo, Grace

**Sent:** Friday, August 7, 2020 1:30 PM

**To:** 'Gan Li Hui' <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>

**Subject:** PRI \ CMTD2002308/SYH - GY4490C(nr) & SJU1253B ACC ON 06.08.20

Our Reference: CMTD2002308/SYH

Your Reference: SJU1253B

**Without Prejudice**

**EMAIL ONLY**

Date: 07/08/2020

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S COMPLETE VMS PTE LTD**

Dear Li Hui,

**ACCIDENT INVOLVING GY4490C & SJU1253B ON 06.08.2020**

We refer to your Notice of Accident dated 06/08/2020.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** Gan Li Hui <[lihui@completevms.com.sg](mailto:lihui@completevms.com.sg)>

**Sent:** Friday, August 7, 2020 11:52 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** NOTICE OF ACCIDENT: SJU1253B Your ref: GY4490C

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Without Prejudice**

Dear Sir,

**ACCIDENT INVOLVING SJU1253B AND GY4490C ON 6/8/2020 ALONG T-JUNCTION OF STADIUM WALK / STADIUM CRESCENT AT ABOUT 20:45 HRS.**

We act for **CHAN LYE HENG PATRICK** owner of vehicle no. **SJU1253B** with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

**Complete VMS Pte Ltd**

176, Sin Ming Drive,

#03-14,

Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,

Gan Li Hui (Ms)

**Complete VMS PTE LTD**

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012