

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Friday, 7 August 2020 2:02 PM
To: ONG LI LI; MT_Claim_SG; SUR; Veron Chen (LKKAUTO)
Subject: RE: Notice to conduct pre-repair survey (Your Ref: SLG 8767P; OurRef: SKL 1486G/GA/jp/ws)Our Ref: 20/20/20/VP05/023302 [External General]

Dear Miss Ong,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

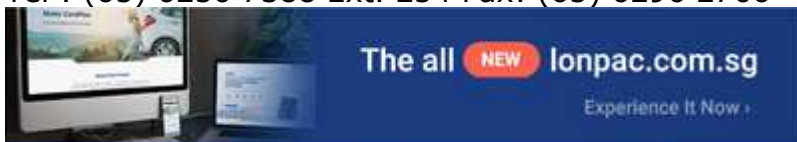
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 7 August 2020 1:25 PM
To: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Notice to conduct pre-repair survey (Your Ref: SLG 8767P; OurRef: SKL 1486G/GA/jp/ws)Our Ref: 20/20/20/VP05/023302 [External General]

Lonpac External - General

Dear Veron

Please see attached for the TP survey report and conduct paper survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 8 April 2020 4:20 PM
To: ONG LI LI <llong@lonpac.com>; Accident@kscgp.com; MT_Claim_SG <mt_claim@lonpac.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: jiapei@kscgp.com

Subject: Re: Notice to conduct pre-repair survey (Your Ref: SLG 8767P; OurRef: SKL 1486G/GA/jp/ws)Our Ref: 20/20/20/VP05/023302 [External General]

Dear Sir/madam,

Thank you for the assignment.

Please be inform that vehicle not in the workshop,repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 8 April 2020 4:08 PM

To: Accident@kscgp.com <Accident@kscgp.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: jiapei@kscgp.com <jiapei@kscgp.com>

Subject: RE: Notice to conduct pre-repair survey (Your Ref: SLG 8767P; OurRef: SKL 1486G/GA/jp/ws)Our Ref: 20/20/20/VP05/023302 [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We note that you have breached the NIMA protocol by not providing a list of at least 10 surveyors when you disagreed with ours.

We are not agreeable with your proposed list and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha

FYA (fyi our Insured has not reported the accident).

Regards,

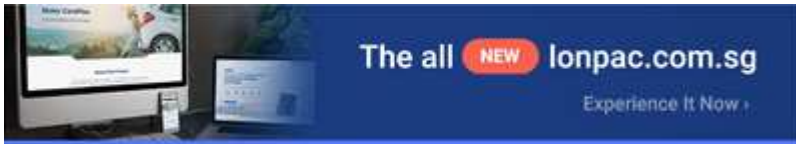
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Accident@kscgp.com [<mailto:Accident@kscgp.com>]

Sent: Wednesday, 8 April 2020 3:57 PM

To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: jiapei@kscgp.com

Subject: RE: Notice to conduct pre-repair survey (Your Ref: SLG 8767P; OurRef: SKL 1486G/GA/jp/ws)Our Ref: 20/20/20/VP05/023302 [External General]

Dear Sirs,

Our client is not agreeable to your list of proposed surveyors. We enclose herewith the 2nd PRS Notice for your necessary action.

The workshop's details are as follows:

Wah Yu Automotive Body Work / Griffin Auto
176 Sin Ming Drive
#05-09 Sin Ming Autocare
Singapore 575721

Contact: Mr Yeo/ Tel: 6455 3309 / 9736 0862

N.B.: Please note that we have moved to 133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413. Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Thank you.

Regards,

Wan Sim

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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