

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 7 August, 2020 12:11 PM
To: Hui Yang Motor; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM20D202763/SJU1484B/LEWLC / FW: Survey for SFE6655Z / DOA: 06.08.2020
Attachments: SKM_C28720080709460.pdf

WITHOUT PREJUDICE

Dear Bel,

We would like to appoint Kenneth Kong (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Friday, August 7, 2020 12:08 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D202763/SJU1484B/LEWLC / FW: Survey for SFE6655Z / DOA: 06.08.2020
Importance: High

Dear Jenny,

Our choice of surveyor is Kenneth Kong (LKK)

Thank you & Regards,

Bel

Tel: 64515752

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, August 7, 2020 11:56 AM
To: Hui Yang Motor <hui_yang_motor@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202763/SJU1484B/LEWLC / FW: Survey for SFE6655Z / DOA: 06.08.2020

Without Prejudice

Our reference: **SNM20D202763C02/ SJU1484B/lewl**

Your reference: SFE6655Z

Dear Sirs

ACCIDENT INVOLVING SJU1484B & SFE6655Z ON 06/08/2020

We refer to your email of 07/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, August 7, 2020 11:34 AM

To: Hui Yang Motor <hui_yang_motor@hotmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202763/SJU1484B/LEWLC / FW: Survey for SFE6655Z / DOA: 06.08.2020

Dear Jenny,

Please conduct PRS for **SFE6655Z. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896116. (pls ignore below message).

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chong Boon Sen

Sent: Friday, August 7, 2020 10:53 AM

To: Hui Yang Motor <hui_yang_motor@hotmail.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202763/SJU1484B/LOWCT / FW: Survey for SFE6655Z / DOA: 06.08.2020

Dear Cecilia,

Please conduct PRS for **SFE6655Z. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

****** Kindly quote our reference number when replying.***

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Friday, August 7, 2020 9:48 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Survey for SFE6655Z / DOA: 06.08.2020
Importance: High

Dear Sir/Mdm,

Please refer to attached GIA report and estimate.

Kindly help to arrange surveyor soonest possible on 10.08.2020 (Tuesday) after 11am.

Thanks & Regards,
Bel
Tel: 64515752