

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Friday, 7 August 2020 11:21 AM
To: ONG LI LI; Veron Chen (LKKAUTO); Admin-D (LKKAUTO)
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : 20/20/20/VC05/023412 [External General]

Dear Miss Ong,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 August 2020 5:48 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : 20/20/20/VC05/023412 [External General]

Lonpac External - General

Dear Veron

Please see attached for TP colour photographs.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: ONG LI LI
Sent: Thursday, 6 August 2020 5:47 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : 20/20/20/VC05/023412 [External General]

Lonpac External - General

Dear Veron

Please see attached for TP survey report and let us have your surveyor's comment.

I will forward the colour photographs to you in a separate email.

Regards,

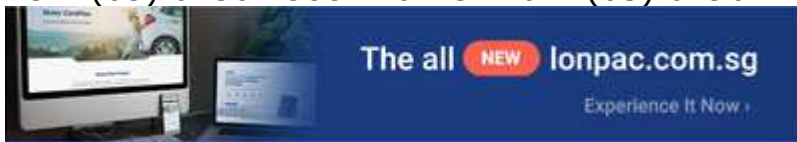
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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Singapore 199555

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From: ONG LI LI

Sent: Tuesday, 23 June 2020 10:32 AM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : 20/20/20/VC05/023412 [External General]

Lonpac External - General

Hi Veron

Our claim no.: 20/20/20/VC05/023412

Regards,

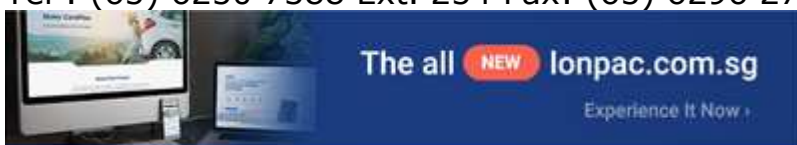
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 23 June 2020 10:28 AM
To: ONG LI LI <llong@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : TBA [External General]

Dear Li Li,

Please provides claim number.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

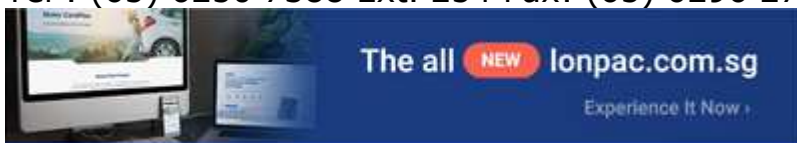
From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 18 June 2020 2:20 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : TBA [External General]

Lonpac External - General

Dear Summer

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 18 June 2020 2:13 PM
To: ONG LI LI <llong@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : TBA [External General]

Dear LILI,

Kindly provide the insured vehicle and accident date.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 18 June, 2020 1:41 PM
To: Ruby Ong <ruby@htapartners.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; admin-d@lkkauto.com
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : TBA [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We note that you did not provide a list of 10 surveyors.

We are not agreeable with your list of surveyors and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear LKK

Please arrange TP survey.

Regards,

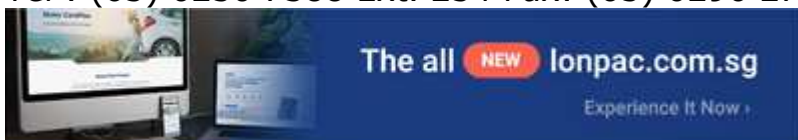
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]
Sent: Thursday, 18 June 2020 1:21 PM
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLD 1159G [OUR REF. TCL.RO.50217.20.AT] Our Ref: : TBA [External General]
Importance: High

Dear Sir / Mdm

WITHOUT PREJUDICE

We refer to your email and note that you have not provided the details of your surveyor.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Mr Michael Ee / KM Auto Assessors Pte. Ltd.
2. Mr Leslie / Premier Appraisal
3. Mr Jimmy Lee / Priority Services
4. Mr Benson Lim / LBS Auto Consultants Pte. Ltd
5. Mr Quek / Unique Auto Appraisal
6. Mr Kuma / SK Auto Consultant
7. Mr Ng Cheng Meng / CM Automotive Consultancy
8. Mr Mohammad / RT Appraisal Pte Ltd
9. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person as the vehicle is not in the workshop. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#7-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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