

Su Li (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 7 August 2020 10:16 AM
To: Goh Kok Khoo (Auto Svcs/ARC/ARC/Buses); SUR; Admin-D (LKKAuto); Admin A
Cc: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses); Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses); Tay Boon Chew (Auto Svcs/ARC/ARC/Buses); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Dhanya B.Purushothaman
Subject: RE: SG1184J - Survey (III)
Attachments: ARC - Repair Estimate (7).pdf; SAS2804387.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SG1184J](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Goh Kok Khoo (Auto Svcs/ARC/ARC/Buses) <GohKK2@smrt.com.sg>
Sent: Friday, 7 August 2020 10:13 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <catherineleesc@smrt.com.sg>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <tanchweehock@smrt.com.sg>; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses) <BoonChew.Tay@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>
Subject: SG1184J - Survey (III)

Hi ,

We selected LKK for the survey .

Regards

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Friday, 7 August 2020 9:50 am

To: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses)

Cc: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses); Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses); Tay Boon Chew (Auto Svcs/ARC/ARC/Buses); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: RE: SG1184J - Survey (III)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) <GohKK2@smrt.com.sg>

Sent: Friday, 7 August 2020 8:50 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) <catherineleesc@smrt.com.sg>; Gerald Tan Chwee Hock (Auto Svcs/ARC/ARC/Buses) <tanchweehock@smrt.com.sg>; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses) <BoonChew.Tay@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Subject: SG1184J - Survey (III)

Hi

Kindly arrange to survey the vehicle **SG1184J** within 48 hours according to GIA guide line, involving your insured **SHD6774U**.

Insurance Company : III

Vehicle is in Woodlands Bus Depot

Regards

Boon Chew
HP : 97399848

Kok Khoon
HP: 96451982

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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