



25 Aug 2020

**AIG Asia Pacific Insurance Pte Ltd.**  
Motor Claims Department  
78 Shenton Way, #07-16  
Singapore 079120

**WITHOUT PREJUDICE**

**BY EMAIL**  
Ericweihong.Teo@aig.com

*Your reference: 3373518301SG003*  
*Our Reference: SFF25B*

No. of page(s) including this page: 09

Dear sir,

**ACCIDENT INVOLVING SFF25B & SLA3051K, ALONG SLIP ROAD OF YIO CHU KANG  
TOWARDS UPPER THOMSON ROAD 5 AUGUST 2020 @ 0720 HRS**

1. We are authorized to process the claim damages and losses against you for our client, Ms. Phua Mei Fang owner of vehicle SFF25B, in connection with the above-captioned road traffic accident which our client's vehicle was damaged by vehicle SLA3051K driven by your Insured at the material time.
2. The said accident was caused by your Insured's negligent driving and/ or management of the vehicle. As a result of the accident, our client's vehicle was damaged, and our client has been put to loss and expense, particulars of which are as follows:

a) Repair costs (lump sum)	\$ 3,150.00
b) Loss of use – 4 days repair + 2 days PRS	\$ 1,320.00
c) LTA search fee	\$ 7.45
	<u>\$ 4,477.45</u>

3. A copy each of the following supporting documents is enclosed: -
  - a) Singapore Accident Statement from driver of SFF25B
  - b) Our client's Letter of Authorization
  - c) Final repair bill
  - d) LTA search result of Insurance Enquiry for SLA3051K



4. Do advise settlement within the next seven (7) calendar days from the date herewith.
5. Please remit the cheque in favour of "Otto Car Pte Ltd" as soon as possible.
6. Thank you.

Yours faithfully,  
**Otto Car Pte Ltd**



## LETTER OF AUTHORIZATION

To: Whom it may concern

I, Phua Mei Fang of NRIC/ FIN No. S7642521C, the policy holder/ owner  
of vehicle SFF25B, would like to authorize **OTTO CAR PTE LTD** to process an accident  
report and insurance claim repairs with reference to an accident on  
(date) 05 August 2020 at (time) 0720 hrs involving my vehicle  
and third party vehicle no. SLA3051K.

Sign: 

Name: Phua Mei Fang

Date: 10 August 2020

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **OTTO CAR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,150.00** (Repair Cost), **S\$600.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SFF 25B** that was damaged pursuant to the accident which occurred on **05/08/2020** (date) along **YIO CHU KANG RD TURNING UPPER THOMSON RD TWD CITY** (location) involving vehicle no/s **SLA 3051K**.

This is pursuant to the inspection conducted on **11/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PHUA MEI FANG** ("the third party claimant") of vehicle no. **SFF 25B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFF 25B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of September (month) 20 20 (year)



Signed by appointed surveyor

**OTTO CAR PTE LTD**

Co. Reg. No: 201611992G  
176 Sin Ming Drive  
#02-16 Sin Ming Autocare  
Singapore 575721

Signed by the workshop (with chop)  
Email: Melvin.ottocar@gmail.com



## INVOICE

**Claimant:** Phua Mei Fang  
**c/o:** Otto Car Pte Ltd  
176 Sin Ming Drive  
#02-16 Sin Ming Autocare  
Singapore 575721

**Invoice No:** OT2020-B014

**Date:** 21 Aug 2020

**Claim type:** TP

**Repair bill for veh no.** SFF25B

**Make/ model:** BMW 520i

**Accident date:** 5 Aug 2020

S/N	Description	Amount S\$
1	Lump sum repair of vehicle	3,150.00
Total due S\$		<u>3,150.00</u>

**SINGAPORE DOLLARS: THREE THOUSAND ONE HUNDRED AND FIFTY ONLY**

**ACCIDENT INVOLVING SLA 3051K AND SFF 25B ON 05/08/2020**

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Wed 8/12/2020 10:04 AM

To: LTHENA@YAHOO.COM.SG <LTHENA@YAHOO.COM.SG>

**Our Ref: CC4/AIG20008170/ea3**

12 AUG 2020

**LAKSHMANAN THENAPPAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLA 3051K AND SFF 25B ON 05/08/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

FAX: 6741 4108

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Aug 2020 / 11:02:56

Receipt Date/Time : 06 Aug 2020 / 11:02:55

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200806-000913

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLA3051K As at 05 Aug 2020/07:20:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLA3051K Enquiry Fee 20200806110114691090	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	552038XXXXXX3903	eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Print Received Message

This mail is associated with :

**\*SFF25B (3373518301SG)**  
**[SLA3051K]**

TP  
PHUA MEI FANG  
Aug 5 2020 7:00AM  
[LAKSHMANAN THENAPPAN]  
Otto Car Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 22/09/2020 16:05 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3757.45) - SFF25B - Claim Handler: Loh, Chee-Heng

Approved:3757.45.