Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA3051K AND SFF25B ON 05/08/2020 \*\*\* LKK REF: PRE-REPAIR INSPECTION -ACCIDENT INVOLVING OUR INSURED VEHICLE SLA3051K AND SFF25B ON 05/08/2020

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Wed 8/12/2020 10:05 AM

To: melvin.ottocar@gmail.com < melvin.ottocar@gmail.com >

Cc: Admin A <admin-a@lkkauto.com>

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, August 11, 2020 5:51 PM

**To:** melvin.ottocar@gmail.com <melvin.ottocar@gmail.com>

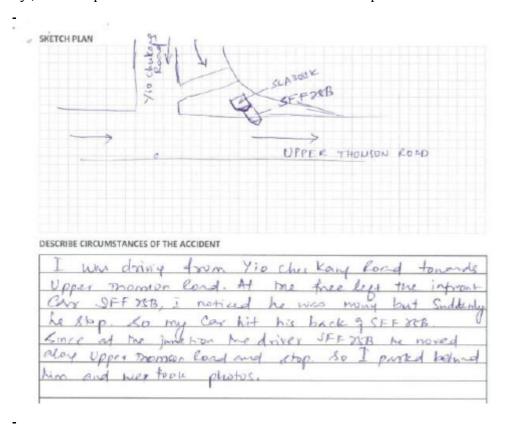
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA3051K AND SFF25B ON 05/08/2020 \*\*\* LKK REF: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA3051K AND SFF25B ON 05/08/2020

Dear Sirs / Madam,

We refer to the above matter.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



## Kindly arrange for TP survey.

Please take note that the case handler in-charge is Asher.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Motor Claims, Otto Car <melvin.ottocar@gmail.com>

Sent: Thursday, August 6, 2020 4:54 PM

**To:** Teo, Ericweihong < Ericweihong. Teo@aig.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa

- <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni
- <Divyashni.Subramaniam@aig.com>; Meihan Tan <admin@autostrasse.com.sg>; jennifer
- <jennifer@autostrasse.com.sg>

Subject: [EXTERNAL] PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA3051K AND SFF25B ON 05/08/2020

This message is from an external sender; be cautious with links and attachments.

- Without Prejudice -

Dear Eric,

- 1. The contents of your email are noted.
- 2. Please advise if liability is clear.

On Thursday, 6 August 2020, Teo, Ericweihong < Ericweihong . Teo@aig.com > wrote:



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้ เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨 부 파일을 엽니다.

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=== WITHOUT PREJUDICE ===

Dear Regards, Melvin

Mobile: 9369 5044

Otto Car Pte Ltd

176 Sin Ming Drive, #02-16 Sin Ming Autocare, Singapore 575721.

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