

Re: FW: RE: RE: SCL1952Y claim against SGL129S *** LKK REF: CC4/AIG20008167/Gea3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 8/11/2020 9:51 AM

To: mandy.neo@edgevantage.com <mandy.neo@edgevantage.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: mandy.neo@edgevantage.com <mandy.neo@edgevantage.com>

Sent: Tuesday, August 11, 2020 8:46 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: FW: RE: RE: SCL1952Y claim against SGL129S *** LKK REF: CC4/AIG20008167/Gea3

Dear Asher,

Please advise on the liability.

Best regards,
Mandy Neo

On 2020-08-08 09:38, mandy.neo wrote:

> Hi Asher ,
>
> Please advise on the liability
>
> Thank you
>
> Best regards,
> Mandy Neo
>
> Sent from my Samsung Galaxy smartphone.
>
> Hi Asher ,Please advise on the liability Thank you Best
> regards, Mandy Neo Sent from my Samsung Galaxy smartphone.
> ----- Original message -----
> From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>
> Date: 06/08/2020 17:50 (GMT+08:00)
> To: mandy.neo@edgevantage.com, "Asher Sng (LKKAuto)"
> <AsherSng@lkkauto.com>
> Cc: Admin A <admin-a@lkkauto.com>
> Subject: RE: RE: SCL1952Y claim against SGL129S *** LKK REF:
> CC4/AIG20008167/Gea3
>
> Dear Sir / Madam,
>
> We refer to the above matter.
>
> Please be informed that we are currently pending for our principal to
> release OI GIA report.
>
> Kindly note that for liability, claim negotiation and settlement,
> please contact Asher via email.
>
> Our respective case handler will look into the matter and revert to
> you in due course.
>
> To check availability of the case handler, you may contact the
> undersigned.
>
> Thank you.
> Best Regards,
> Mei Kwan | Admin
> LKK Auto Consultants Pte Ltd
> Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
>
> Note: We are on work from home arrangement. All correspondence should
> be made via email. Submission of claim related documents will be in

> softcopy. Any inconvenience caused is much regretted
>
> -----Original Message-----
> From: mandy.neo@edgevantage.com <mandy.neo@edgevantage.com>
> Sent: Thursday, 6 August, 2020 5:27 PM
> To: Admin A <admin-a@lkkauto.com>
> Subject: Fwd: RE: SCL1952Y claim against SGL129S
>
> Hi LKK,
>
> Please advise on direct settlement.
> vehicle is in our workshop
>
> heard from you soon
>
> Best Regards,
> Mandy Neo
>
> ----- Original Message -----
> Subject: RE: SCL1952Y claim against SGL129S
> Date: 2020-08-06 09:46
> From: "AIG SGP, Claims-Survey" <AIGSGP_ClaimsSurvey@aig.com>
> To: "mandy.neo@edgevantage.com" <mandy.neo@edgevantage.com>
>
> Hi Mandy,
>
> We'll appoint LKK to handle this case.
>
> Thanks.
>
> AIG Claims Survey
>
> -----Original Message-----
> From: mandy.neo@edgevantage.com [<mailto:mandy.neo@edgevantage.com>]
> Sent: Thursday, August 06, 2020 9:08 AM
> To: AIG SGP, Claims-Survey
> Subject: [EXTERNAL] SCL1952Y claim against SGL129S
>
> This message is from an external sender; be cautious with links and
> attachments.
>
> Hi,
>
> Please advise on direct settlement.
>
> Vehicle is with us now . can arrange surveyor today
>
> Best Regards,
> Mandy Neo
>
> contact 87783280
>

> 160 Sin ming drive
 > #03-01/02
 > sin ming auto city
 > Singapore 575722
 > ----- Original message -----From: "Mei Kwan (LKKAUTO)"
 > <Meikwan@lkkauto.com> Date: 06/08/2020 17:50 (GMT+08:00) To:
 > mandy.neo@edgevantage.com, "Asher Sng (LKKAUTO)"
 > <AsherSng@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com> Subject: RE:
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 > due course.To check availability of the case handler, you may contact
 > the undersigned.Thank you.Best Regards,Mei Kwan | Admin LKK Auto
 > Consultants Pte LtdPhone: 6366 0055 | email: MeiKwan@lkkauto.com |
 > fax: 67414108Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
 > S(408933)Note: We are on work from home arrangement. All
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 > 2020-08-06 09:46 From: "AIG SGP, Claims-Survey"
 > <AIGSGP_ClaimsSurvey@aig.com>To: "mandy.neo@edgevantage.com"
 > <mandy.neo@edgevantage.com>Hi Mandy,We'll appoint LKK to handle this
 > case.Thanks.AIG Claims Survey-----Original Message----- From:
 > mandy.neo@edgevantage.com [<mailto:mandy.neo@edgevantage.com>]Sent:
 > Thursday, August 06, 2020 9:08 AMTo: AIG SGP, Claims-SurveySubject:
 > [EXTERNAL] SCL1952Y claim against SGL129SThis message is from an
 > external sender; be cautious with links and attachments.Hi,Please
 > advise on direct settlement.Vehicle is with us now . can arrange
 > surveyor todayBest Regards,Mandy Neocontact 87783280160 Sin ming
 > drive#03-01/02sin ming auto citySingapore 575722