

Denise Tay (LKKAuto)

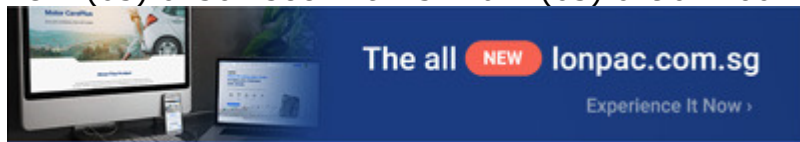
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 19 August 2020 2:54 PM
To: Denise Tay (LKKAuto); Shiau Chan (LKKAuto); MT_Claim_SG; SUR
Subject: RE: GBD4480B - Adjuster Mandate Request Our Ref: 19/20/20/VC05/023514 [External General]
Attachments: PRR_Pdf_The Florida 76 Hougang Ave 7 (GBD4480B).pdf

Lonpac External - General

Hi Denise

Ok, pls proceed to submit report in Merimen.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, 19 August 2020 2:47 PM
To: ONG LI LI <llong@lonpac.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: GBD4480B - Adjuster Mandate Request Our Ref: 19/20/20/VC05/023514 [External General]

Dear Li Li,

Just received the fire report.

Can we submit our total loss report in merimen?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Wednesday, 19 August 2020 11:05 AM
To: ONG LI LI <long@lonpac.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: GBD4480B - Adjuster Mandate Request Our Ref: 19/20/20/VC05/023514 [External General]

Dear Li Li,

Not yet receive the report from SCDF. Checking with them on the report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

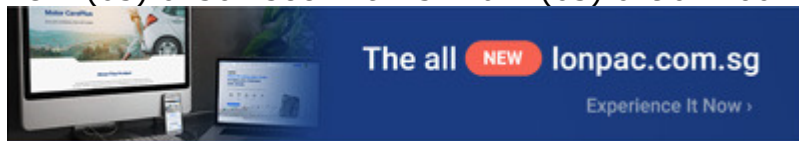
From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 19 August 2020 11:02 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Subject: RE: GBD4480B - Adjuster Mandate Request Our Ref: 19/20/20/VC05/023514 [External General]

Lonpac External - General

Dear Denise

Any update on the SCDF report?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shiau Chan (LKKAUTO) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, 11 August 2020 10:00 AM
To: ONG LI LI <long@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Subject: RE: GBD4480B - Adjuster Mandate Request Our Ref: 19/20/20/VC05/023514 [External General]

Dear Ms Ong,

Thank you for the email.

Dear Denise,

FYNA.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 11 August 2020 9:58 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: GBD4480B - Adjuster Mandate Request Our Ref: 19/20/20/VC05/023514 [External General]

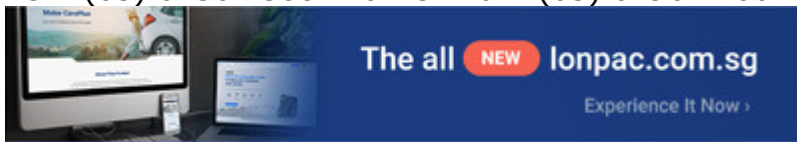
Lonpac External - General

Hi Shiau Chan

Please assist to apply for SCDF fire report.

Thank you.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Friday, 7 August 2020 6:00 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: GBD4480B - Adjuster Mandate Request

This mail is associated with :
GBD4480B (19/20/20/VC05/023514)
OD
Aug 1 2020 6:00PM
[COOL AIR-CONDITIONING ENGRG PTE LTD]
K Kim Hin Auto Pte Ltd

From: K Kim Hin Auto Pte Ltd
Date of Initiation: 06/08/2020
Vehicle No: GBD4480B
Date of Loss: 01/08/2020
Claim No: 19/20/20/VC05/023514
Amount: SGD\$

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)