

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 September 2020 8:58 AM
To: 'Tan Alan'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020
Attachments: III GIRO FORM.pdf; DV_PC216P.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **GIRO FORM (see attached)**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Alan <atautoconsultant@gmail.com>
Sent: Thursday, 24 September 2020 11:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi Hsiao Tong,

We shall go ahead and accept the globe sum all in @\$8250. Thank you.

Rgds
Alan

On Thu, Sep 24, 2020, 11:33 Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Hi Alan,

We refer to the above.

We have our principal instruction to improve our offer at a global sum of **\$8,250.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Wednesday, 23 September 2020 12:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi Hsiao Tong,

Please help to propose to your principle for a higher LOU @ \$180 per day as our client's vehicle is a 43 seater bus, so the total for the re-propose amount will be $\$180 \times 6 \text{ days} = \$1080 + \$7350(\text{COR}) + \$7.45(\text{LTA}) = \$8437.45$, thank you.

Rgds

Alan

On Sat, Sep 19, 2020 at 12:29 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above.

We have our principal instruction to offer at a global sum of **\$8,000.00(all-in)**.

Please confirm acceptance

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Thursday, 10 September 2020 12:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi Hsiao Tong,

Attached the LOD & claim document, please help to follow up, thank you.

Rgds

Alan

On Wed, Aug 26, 2020 at 12:39 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

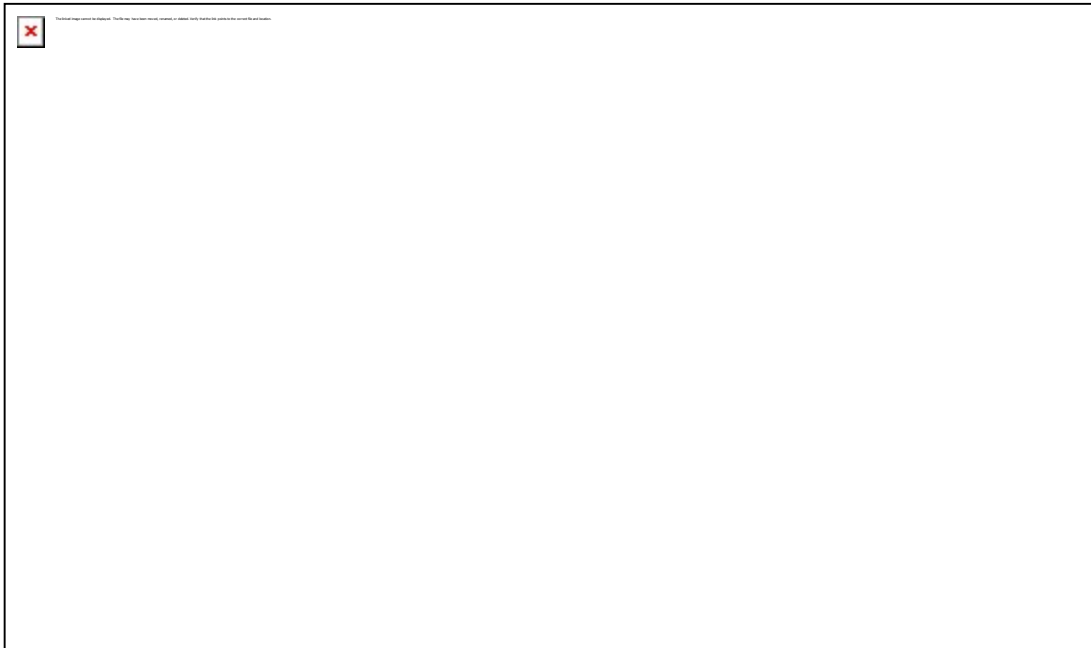
Without Prejudice

Dear Alan,

Further your email dated 26/08/2020.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.



“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 13 August 2020 1:49 PM

To: Tan Alan <atautoconsultant@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Thursday, 13 August 2020 12:32 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi,

Attached the video as requested.

Rgds

Alan

On Wed, Aug 12, 2020 at 5:17 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident statement for your reference.

We would like to request a copy of **your client's video footage** as stated in his accident report for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 6 August 2020 1:31 PM

To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Tan Alan <atautoconsultant@gmail.com>; Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi Mr Meka,

Thank yo for your email.

Hi LKK Assign Team,

Kindly assist on urgent basis. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>

Sent: Thursday, 6 August 2020 12:58 PM

To: Tan Alan <atautoconsultant@gmail.com>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>; KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Lkk team pls help.

Meka

Get [Outlook for Android](#)

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Thursday, August 6, 2020 12:55:18 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi,

Its been 2 days but we yet to receive further correspondence for the case? Please let us know or we shall proceed with independent surveyor. Thank you.

Rgds

Alan

83868989

A T Auto Consultant

On Tue, Aug 4, 2020, 15:29 Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [PC216P](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019 . Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Tuesday, 4 August 2020 2:06 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi,

We are agreeable to select LKK as the SJE for above mentioned case. Thank you.

Rgds

Alan

On Tue, Aug 4, 2020, 13:45 Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,

Gabriel Wee

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Tan Alan <atautoconsultant@gmail.com>

Sent: Tuesday, 4 August 2020 12:43 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: ACCIDENT INVOLVING YOUR INSURED SHD3834A & OUR CLIENT PC216P ALONG BOON LAY WAY & JURONG WEST ST 64 JUNCTION ON 30.07.2020

Hi Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

--

Rgds

Alan Tan

83868989

A T Auto Consultant

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any

manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

--

Rgds

Alan Tan

83868989

A T Auto Consultant

--

Rgds

Alan Tan

83868989

A T Auto Consultant

--

Rgds

Alan Tan

83868989

A T Auto Consultant