

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 14 August 2020 5:47 PM  
**To:** Jenny Lew; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc  
**Attachments:** FX982T IA.pdf

Dear Jenny,

Enclosed herewith preliminary advice of FX 982T.

Kindly assist to create claim in Merimen.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 6 August 2020 3:45 PM  
**To:** 'Bozy Lu' <bozy@hoh.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Colin Tay' <colin@hoh.com.sg>; 'Sherlyn Lim' <sherlyn@hoh.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc  
**Importance:** High

Dear Bozy,

Please assist to provide the workshop details.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, August 6, 2020 3:26 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Bozy Lu' <[bozy@hoh.com.sg](mailto:bozy@hoh.com.sg)>  
**Cc:** 'Colin Tay' <[colin@hoh.com.sg](mailto:colin@hoh.com.sg)>; 'Sherlyn Lim' <[sherlyn@hoh.com.sg](mailto:sherlyn@hoh.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc

Dear Jenny,

Kindly assist to provide the workshop details.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Thursday, 6 August, 2020 3:16 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Bozy Lu <[bozy@hoh.com.sg](mailto:bozy@hoh.com.sg)>  
**Cc:** Colin Tay <[colin@hoh.com.sg](mailto:colin@hoh.com.sg)>; Sherlyn Lim <[sherlyn@hoh.com.sg](mailto:sherlyn@hoh.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Kenneth Kong (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Bozy Lu <[bozy@hoh.com.sg](mailto:bozy@hoh.com.sg)>  
**Sent:** Thursday, August 6, 2020 3:01 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Colin Tay <[colin@hoh.com.sg](mailto:colin@hoh.com.sg)>; Sherlyn Lim <[sherlyn@hoh.com.sg](mailto:sherlyn@hoh.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah

Without Prejudice

*Your reference: SNM20D200359C02/ GBF6729L/Lewlc*  
*Our reference: FX982T*

Dear Jenny,

We refer to your email dated 5 August 2020. We are agreeable to **surveyor no. 7 Kenneth Kong (LKK)** to conduct the pre-repair survey.

Additionally, we enclose our client's GIA Report and his 2020 IRAS NOA for your reference.

Thank you.

Yours Faithfully,  
**Bozy Lu**  
Associate

**H O H** 何进才律师馆  
LAW CORPORATION

Blk 934 Yishun Central 1  
#03-53 Singapore 760934  
DID : (65) 6852 2341  
Fax : (65) 6755 8308  
Website: [www.hoh.com.sg](http://www.hoh.com.sg)

=====

THIS EMAIL IS PRIVATE AND CONFIDENTIAL AND/OR IS PROTECTED BY SOLICITOR/CLIENT PRIVILEGE. IF YOU ARE NOT THE INTENDED RECIPIENT, PLEASE CONTACT US AND DELETE THIS EMAIL. UNAUTHORISED DISTRIBUTION, DISCLOSURE OR REPRODUCTION OF THIS EMAIL IS NOT ALLOWED.

***Important Note to Clients:***

*There has been a spate of email scams in financial transactions. Please take note that if you receive any request from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer "TT" or internet bank transfer etc), you are to give us a call to check with us first before proceeding with the transfer. Thank you.*

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, 5 August 2020 4:00 pm  
**To:** Bozy Lu <[bozy@hoh.com.sg](mailto:bozy@hoh.com.sg)>  
**Cc:** Colin Tay <[colin@hoh.com.sg](mailto:colin@hoh.com.sg)>; Sherlyn Lim <[sherlyn@hoh.com.sg](mailto:sherlyn@hoh.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah

**Without Prejudice**

Our reference: **SNM20D200359C02/ GBF6729L/Lewlc**

Your reference: **FX982T**

Dear Sirs

**ACCIDENT INVOLVING GBF6729L & FX982T ON 13/01/2020**

We refer to your email of 05/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at **6224 7175**. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Bozy Lu <[bozy@hoh.com.sg](mailto:bozy@hoh.com.sg)>  
**Sent:** Wednesday, August 5, 2020 3:35 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Colin Tay <[colin@hoh.com.sg](mailto:colin@hoh.com.sg)>; Sherlyn Lim <[sherlyn@hoh.com.sg](mailto:sherlyn@hoh.com.sg)>  
**Subject:** RE: Claimant: Johan Teh Bin Abdullah

Your Ref: SNM20D200359/GBG6729L/LEWLC  
Our Ref: SL2020-008-0029PI/BZ

**Attn: Jenny Liew**

Dear Sirs,

We refer to the above matter. Kindly find attached our letter of even date for your attention and necessary pre-repair inspection (if any).

Thank you.

Yours Faithfully,  
**Bozy Lu**  
Associate

**H O H** 何进才律师馆  
LAW CORPORATION

Blk 934 Yishun Central 1  
#03-53 Singapore 760934  
DID : (65) 6852 2341  
Fax : (65) 6755 8308  
Website: [www.hoh.com.sg](http://www.hoh.com.sg)

=====

THIS EMAIL IS PRIVATE AND CONFIDENTIAL AND/OR IS PROTECTED BY SOLICITOR/CLIENT PRIVILEGE. IF YOU ARE NOT THE INTENDED RECIPIENT, PLEASE CONTACT US AND DELETE THIS EMAIL. UNAUTHORISED DISTRIBUTION, DISCLOSURE OR REPRODUCTION OF THIS EMAIL IS NOT ALLOWED.

***Important Note to Clients:***

*There has been a spate of email scams in financial transactions. Please take note that if you receive any request from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer "TT" or internet bank transfer etc), you are to give us a call to check with us first before proceeding with the transfer. Thank you.*

---

**From:** Bozy Lu  
**Sent:** Wednesday, 29 July 2020 2:19 pm  
**To:** [jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Colin Tay <[colin@hoh.com.sg](mailto:colin@hoh.com.sg)>; Sherlyn Lim <[sherlyn@hoh.com.sg](mailto:sherlyn@hoh.com.sg)>  
**Subject:** Claimant: Johan Teh Bin Abdullah

Your Ref: SNM20D200359/GBG6729L/LEWLC  
Our Ref: SL2020-008-0029PI/BZ

**Attn: Jenny Liew**

Dear Sirs,

We refer to the above matter, our letter of claim dated 3 July 2020 and your acknowledgement email on 8 July 2020.

Further to our letter of claim, we attach herewith our client's payslips from December 2018 to July 2020 as additional documents to his claim for your consideration.

Kindly acknowledge the receipt of this email at your convenience. Thank you!

Yours Faithfully,

**Bozy Lu**

Associate

**HOH** 何进才律师馆  
LAW CORPORATION

Blk 934 Yishun Central 1

#03-53 Singapore 760934

DID : (65) 6852 2341

Fax : (65) 6755 8308

Website: [www.hoh.com.sg](http://www.hoh.com.sg)

=====

THIS EMAIL IS PRIVATE AND CONFIDENTIAL AND/OR IS PROTECTED BY SOLICITOR/CLIENT PRIVILEGE. IF YOU ARE NOT THE INTENDED RECIPIENT, PLEASE CONTACT US AND DELETE THIS EMAIL. UNAUTHORISED DISTRIBUTION, DISCLOSURE OR REPRODUCTION OF THIS EMAIL IS NOT ALLOWED.

***Important Note to Clients:***

*There has been a spate of email scams in financial transactions. Please take note that if you receive any request from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer "TT" or internet bank transfer etc), you are to give us a call to check with us first before proceeding with the transfer. Thank you.*