

Summer Lee (LKK Auto)

From: Bozy Lu <bozy@hoh.com.sg>
Sent: Thursday, 6 August, 2020 4:08 PM
To: Jenny Lew; Summer Lee (LKK Auto); 'SUR'; 'assignments'
Cc: Colin Tay; Sherlyn Lim; Claims Dept of CTI
Subject: RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc

Dear LKK Auto,

Please be informed that the said vehicle can be inspected at:

Venue: **Serve You Motor Service**
Address: Blk 5033 Ang Mo Kio Industrial Park 2,
#01-265
Singapore 569536.
Contact: **Ms. Elaine Chia (Hp: 9239 3188)**

Thank you.

Yours Faithfully,
Bozy Lu
Associate

H O H 何进才律师馆
LAW CORPORATION

Blk 934 Yishun Central 1
#03-53 Singapore 760934
DID : (65) 6852 2341
Fax : (65) 6755 8308
Website: www.hoh.com.sg

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 6 August 2020 3:45 pm
To: Bozy Lu <bozy@hoh.com.sg>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Colin Tay <colin@hoh.com.sg>; Sherlyn Lim <sherlyn@hoh.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc
Importance: High

Dear Bozy,

Please assist to provide the workshop details.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, August 6, 2020 3:26 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Bozy Lu' <bozy@hoh.com.sg>

Cc: 'Colin Tay' <colin@hoh.com.sg>; 'Sherlyn Lim' <sherlyn@hoh.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc

Dear Jenny,

Kindly assist to provide the workshop details.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 6 August, 2020 3:16 PM

To: 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Bozy Lu <bozy@hoh.com.sg>

Cc: Colin Tay <colin@hoh.com.sg>; Sherlyn Lim <sherlyn@hoh.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Claimant: Johan Teh Bin Abdullah / SNM20D200359C02/lewlc

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Kenneth Kong (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

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From: Bozy Lu <bozy@hoh.com.sg>

Sent: Thursday, August 6, 2020 3:01 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Colin Tay <colin@hoh.com.sg>; Sherlyn Lim <sherlyn@hoh.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Claimant: Johan Teh Bin Abdullah

Without Prejudice

Your reference: SNM20D200359C02/ GBF6729L/Lewlc

Our reference: FX982T

Dear Jenny,

We refer to your email dated 5 August 2020. We are agreeable to **surveyor no. 7 Kenneth Kong (LKK)** to conduct the pre-repair survey.

Additionally, we enclose our client's GIA Report and his 2020 IRAS NOA for your reference.

Thank you.

Yours Faithfully,

Bozy Lu

Associate

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 5 August 2020 4:00 pm

To: Bozy Lu <bozy@hoh.com.sg>

Cc: Colin Tay <colin@hoh.com.sg>; Sherlyn Lim <sherlyn@hoh.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Claimant: Johan Teh Bin Abdullah

Without Prejudice

Our reference: **SNM20D200359C02/ GBF6729L/Lewlc**

Your reference: FX982T

Dear Sirs

ACCIDENT INVOLVING GBF6729L & FX982T ON 13/01/2020

We refer to your email of 05/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

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From: Bozy Lu <bozy@hoh.com.sg>

Sent: Wednesday, August 5, 2020 3:35 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Colin Tay <colin@hoh.com.sg>; Sherlyn Lim <sherlyn@hoh.com.sg>

Subject: RE: Claimant: Johan Teh Bin Abdullah

Your Ref: SNM20D200359/GBG6729L/LEWLC

Our Ref: SL2020-008-0029PI/BZ

Attn: Jenny Liew

Dear Sirs,

We refer to the above matter. Kindly find attached our letter of even date for your attention and necessary pre-repair inspection (if any).

Thank you.

Yours Faithfully,

Bozy Lu

Associate

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From: Bozy Lu

Sent: Wednesday, 29 July 2020 2:19 pm

To: jenny.lew@sg.cntaiping.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Colin Tay <colin@hoh.com.sg>; Sherlyn Lim <sherlyn@hoh.com.sg>

Subject: Claimant: Johan Teh Bin Abdullah

Your Ref: SNM20D200359/GBG6729L/LEWLC

Our Ref: SL2020-008-0029PI/BZ

Attn: Jenny Liew

Dear Sirs,

We refer to the above matter, our letter of claim dated 3 July 2020 and your acknowledgement email on 8 July 2020.

Further to our letter of claim, we attach herewith our client's payslips from December 2018 to July 2020 as additional documents to his claim for your consideration.

Kindly acknowledge the receipt of this email at your convenience. Thank you!

Yours Faithfully,

Bozy Lu

Associate

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