

Our Ref : CC20070367/ SHC 333D /WT/CK(st)
Your Ref :
Date : 18-Aug-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 333D YOUR INSURED SML1688S
AND OTHER 2 VEHICLES ON 28 Jul 2020

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC 333D which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SML1688S we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,584.50
2	3 days Loss of Rental @ \$ 114.95 per day	\$ 344.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 3,936.84

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 4,176.84

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SML1688S
- c) GIA / Police report/s of : SHC 333D
- d) Letter of authority from owner / hirer / operator
 - () Photocopies of Accident Scene Photos
 - () Certificate of Insurance
 - () PIR
 - (x) Downtime/Mileage record
 - (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC333D , SML1688S , SJZ5186J , ... ON 28-Jul-20 10:30
ALONG STEVENS ROAD X SCOTTS ROAD**

I / We **SYED AZAM BIN SYED ...** (Hirer) NRIC No.: **SXXXX540F**

and/or (Relief) NRIC No.: **SXXXX540F**

Taxi Number **SHC333D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Jul-2020**

Name of Hirer **SYED AZAM BIN SYED MOHD**

Hirer NRIC **SXXXX540F**

Signature :



Address **426D YISHUN AVENUE 11 #04-92
764426**

Contact No. **87218665**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00053972001

Claim No : SNM20D202671C02

Claimant : CITYCAB PTE LTD

Amount : S\$4,080.00
DOLLARS FOUR THOUSAND AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 333D
Insured Vehicle No. : SML 1688S

Date of Loss : 28/07/2020
Place of Accident : STEVENS ROAD X SCOTTS ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MICHAEL MARCUS LIEW
Driver Name : MICHAEL MARCUS LIEW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,080.00
	=====
TOTAL	S\$ 4,080.00
	=====

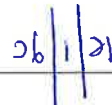
Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :



Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC 333D

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
17.03.2016

CHASSIS CODE
KMHLB41UMGU085551

NO/DATE
91518897 12.08.2020

JOB NO.
305414815

ODOMETER READING

JOB TYPE

Description : 3P 28.07.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,350.00
Add GST @ 7.000 %	234.50
Total Invoice amount	3,584.50

Issued by : KATHERINETAN 12.08.2020 15:29:06
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMER'S VEHICLES AND VEHICLES ARE KEPT AT CUSTOMER'S OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNIFY WITHIN 7 DAYS (7 BUSINESS DAYS) NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OUTSTANDING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC20070367



Date: 12 August 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/07/2020 @ 10:30 hrs
ALONG	STEVENS ROAD X SCOTTS ROAD
INVOLVING	SML1688S, SJZ5186J, SMC4732A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0333D** (the "Taxi"). The Taxi was hired to **SYED AZAM BIN SYED MOHD IC NO SXXXX540F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SML1688S 28 Jul 2020 / 10:30:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SML 333D

ACCIDENT INVOLVING SML 1688S AND SHC 333D / OTHERS ON 28/07/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Wed 9/9/2020 9:16 PM

To: MARCUSLIEW1@GMAIL.COM <MARCUSLIEW1@GMAIL.COM>

Our Ref: CC3/CTI20008157/T1es3

09 SEPT 2020

MICHAEL MARCUS LIEW

Dear Sir/Madam,

ACCIDENT INVOLVING SML 1688S AND SHC 333D / OTHERS ON 28/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 26 January 2021 9:51 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SML1688S (SNM20D202671/C02/SML1688S/TOHHS) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC3/CTI20008157/T1es3
CTI REF - SNM20D202671/C02/SML1688S/TOHHS

Dear Sirs

We refer to the above matter.

Please proceed to resolve the claim up to \$4,086.84.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, January 25, 2021 4:55 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SML 1688S (SNM20D202671C02/8(at) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

Hi Sir,

We refer to the email dated 27/09/2020.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 26 November 2020 4:57 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SML 1688S (SNM20D202671C02/8(at) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

Hi Sir,

We refer to the email dated 27/09/2020.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Sunday, September 27, 2020 6:07 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SML 1688S (SNM20D202671C02/8(at) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

Your ref : SNM20D202671C02

Our ref : CC3/CTI20008157/T1es3n2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,086.84 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,925.06	\$ 3,584.50
2. Loss of Rental (3days x \$114.95)	\$ 344.85	\$ 344.85 (3days x \$114.95)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00 (3days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,517.40	\$ 4,086.84

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, August 7, 2020 10:29 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SML 1688S (SNM20D202671C02/8(at) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

LKK REF - CC3/CTI20008157/T1es3

CTI REF – SNM20D202671C02/8(at)

Dear Sirs

Attach herewith report of SML1688S for your attention and further action.

NOTICE :

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Chong Boon Sen

Sent: Thursday, August 6, 2020 4:49 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving SML 1688S (SNM20D202671C02/8(at) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh

Claim no. SNM20D202671/SML1688S/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, August 6, 2020 4:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SML 1688S (OI : CTI - TBA) and SHC 333D (TP : LKK REF - CC3/CTI20008157/T1es3) on 28/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 333D at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)