

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 6 August, 2020 3:21 PM
To: motor claims Dept; Chan, Shu Hui Agnes; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: 'Mandy'; 'venus'
Subject: LKK \ CMTD2002242/AGC - SKJ4929L & SKV4129R D.O.A : 02/08/2020
Attachments: GIA Report 1.tif; PR.tif; Est Repair.tif

Without Prejudice

Our Claim Reference: CMTD2002242/AGC
Your Reference: SKV4129R

Hi Tina,

We refer to your email reply of today.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We will appoint **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SKV4129R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: motor claims Dept <motorclaims@ltm.sg>

Sent: Thursday, August 6, 2020 3:14 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: 'Mandy' <mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: RE: PRI \ CMTD2002242/AGC - SKJ4929L & SKV4129R D.O.A : 02/08/2020

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Dear Sir/Mdm,

Our client has selected LKK.

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey the soonest possible.

Thank you and regards,

Tina

Motor Claim Department

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Thursday, 6 August 2020 2:54 PM

To: motor claims Dept <motorclaims@ltm.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: 'Mandy' <mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: PRI \ CMTD2002242/AGC - SKJ4929L & SKV4129R D.O.A : 02/08/2020

Our Reference: CMTD2002242/AGC

Your Reference: SKV4129R

Without Prejudice

EMAIL ONLY

Date: 06/08/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S LIM TAN MOTOR PTE LTD

Dear Tina,

ACCIDENT INVOLVING SKJ4929L & SKV4129R ON 02.08.2020

We refer to your Notice of Accident dated 06/08/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

As spoken, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|----------------------|--------------------------|------------------------------|
| 1 | Raleigh Services | Andrew Ow Yong | |
| | | Vincent Ng | |
| 2 | LKK Auto Consultants | Kenneth Kong Seng Cheong | |
| | | Marcus Chua Kang Seng | |
| 3 | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffrey Ong | |
| 4 | In House surveyor | Teo See Ling | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: motor claims Dept <motorclaims@ltm.sg>

Sent: Thursday, August 6, 2020 1:34 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Mandy' <mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: FW: RE: Request Survey - TP Claim SKJ 4929 L D.O.A : 02/08/2020

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Dear Sir/Mdm,

As per attached are the missing documents that I miss out.

My apology.

Thank you and regards,

Tina

Motor Claim Department

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From: motor claims Dept [mailto:motorclaims@ltm.sg]

Sent: Thursday, 6 August 2020 1:27 PM

To: 'motorsurvey@sompo.com.sg' <motorsurvey@sompo.com.sg>

Cc: 'Mandy' <mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: RE: Request Survey - TP Claim SKJ 4929 L D.O.A : 02/08/2020

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SKV4129R** to submit a claim against your insured, **SKJ4929L** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Tina

Motor Claim Department

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