

## Su Li (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 12 August 2020 10:10 AM  
**To:** Su Li (LKK Auto); Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SNM20D202773/YL8601D/THAMYL - Accident Involving YL 8601D (OI : CTI - TBA) and SHC 5150G (TP : LKK REF - CC3/CTI20008155/Kks3) on 04/08/2020  
**Attachments:** YL8601D - oi report.pdf

HI Suli/Khanchna,

Insured report attached.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, August 11, 2020 4:23 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** O/R: SNM20D202773/YL8601D/THAMYL - Accident Involving YL 8601D (OI : CTI - TBA) and SHC 5150G (TP : LKK REF - CC3/CTI20008155/Kks3) on 04/08/2020

Dear Pauline,

Please revert LKK.

Note: officer in charge – Pauline 63896541.

*Kindly quote our reference number when replying.*

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Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, August 11, 2020 3:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YL 8601D (OI : CTI - TBA) and SHC 5150G (TP : LKK REF - CC3/CTI20008155/Kks3) on 04/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5150G at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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