## Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** Friday, 27 November, 2020 3:24 PM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM20D202781/C02/SMJ199D/TANKL / FW: Direct Settlement - Accident

Involving SMJ199D (OI: CTI-TBA) AND SJM3062P (TP: LKK REF-

CC6/CTI20008148/Uea3) on 05/08/2020

Attachments: OI GIA REPORT.pdf

Categories: HMK

#### [Confidential]

#### Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

## Regards

## Tan Kah Leong

Assistant Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 26, 2020 6:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202781/C02/SMJ199D/TANKL / FW: Direct Settlement - Accident Involving SMJ199D (OI: CTI - TBA) AND SJM3062P (TP: LKK REF - CC6/CTI20008148/Uea3) on 05/08/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D202781/C02/SMJ199D/TANKL.

Dear Kah Leong,

Pls revert LKK.

#### **NOTICE:**

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Thank you

# **Chong Boon Sen**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 26 November 2020 4:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SMJ199D (OI: CTI - TBA) AND SJM3062P (TP: LKK

REF - CC6/CTI20008148/Uea3) on 05/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJM 3062P at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice
- Wheel alignment report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)