

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 2 November 2020 5:17 pm
To: jiayee.yap@premiumauto.com.sg
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'; SUR; CS A Team; Admin A; Adrian Ling (LKKAuto)
Subject: RE: FINAL REVISION - SKQ33K - OD AIG - SURVEYED 6 AUG 20

Dear Jia Yee,

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>
Sent: Monday, 2 November 2020 5:13 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: RE: FINAL REVISION - SKQ33K - OD AIG - SURVEYED 6 AUG 20

Hi Shirley,

We confirm repair cost \$12,080.32 @ 5 days

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. jiayee.yap@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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This email, including any attachment, is confidential and may also be privileged.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 2 November 2020 4:19 PM
To: jiajee.yap@premiumauto.com.sg
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Subject: RE: FINAL REVISION - SKQ33K - OD AIG - SURVEYED 6 AUG 20

Dear Jia Yee,

According to our surveyor, labour no. 3 to take out.

Please confirm repair cost \$12,080.32 instead of \$12,530.32 @ 5 days.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Thursday, 8 October 2020 5:11 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKQ33K - OD AIG - SURVEYED 6 AUG 20

Hi Shirley and all,

Revised estimate photographs is attached.

Please confirm repair cost of \$12,530.32 @ 5 days.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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