

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 6 August 2020 6:06 pm
To: Claims Dept
Cc: SUR; assignments; 'Nora Khai'; 'Boo seng yak'; Rasul (LKKAuto)
Subject: RE: OD CLAIMS FOR SLT 235 S

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLT 235S** (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 6 August 2020 5:29 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SLT 235 S

Dear Shirley,

Noted and follow up repair approval.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 6 August 2020 1:47 PM

To: Claims

Cc: SUR; assignments; 'Nora Khai'; Boo seng yak; Rasul (LKKAuto)

Subject: RE: OD CLAIMS FOR SLT 235 S

Dear George,

According to our surveyor, kindly take out the labour no.1.

Please update us since we need to seek authorize approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 4 August 2020 3:58 pm
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SLT 235 S

Dear all,

Please register own policy claims for the above mentioned vehicle.

Attached is the GIA , DL and CI for your kind reference.

Aside to Summer,

Kindly arrange for survey on tomorrow @1030AM.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
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