

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 5 August 2020 2:45 PM
To: 'Pauline Tham'
Cc: SUR; assignments
Subject: RE: RE: SNM20D202137/SDQ3365R/THAMLY & FW: Motorcycle Claims - FBQ1418J

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 5 August, 2020 2:24 PM
To: sbmotor@singnet.com.sg
Cc: 'SUR' <sur@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com
Subject: RE: RE: SNM20D202137/SDQ3365R/THAMLY & FW: Motorcycle Claims - FBQ1418J

Without Prejudice

Dear Sir

Thanks for your reply.

Dear LKK

Please take note for PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI
Sent: Wednesday, August 5, 2020 1:40 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: FW: RE: SNM20D202137/SDQ3365R/THAMLY & FW: Motorcycle Claims - FBQ1418J

Fya

Thanks, shumun

From: Sin Boon Motor <sbmotor@singnet.com.sg>
Sent: Wednesday, August 5, 2020 1:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fwd: RE: SNM20D202137/SDQ3365R/THAMLY & FW: Motorcycle Claims - FBQ1418J

Kenneth Kong

----- Forwarded Message -----

Subject: RE: SNM20D202137/SDQ3365R/THAMLY & FW: Motorcycle Claims - FBQ1418J
Date: Wed, 5 Aug 2020 04:27:10 +0000
From: Pauline Tham <pauline.tham@sg.cntaiping.com>
To: sbmotor@singnet.com.sg <sbmotor@singnet.com.sg>
CC: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI
Sent: Wednesday, August 5, 2020 11:13 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; sbmotor@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202137/SDQ3365R/THAMLY & FW: Motorcycle Claims - FBQ1418J

Dear Pauline,

Please conduct PRS for FBQ1418J.

Note: officer in charge – Pauline 63896541.

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Sin Boon Motor <sbmotor@singnet.com.sg>
Sent: Wednesday, August 5, 2020 10:31 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Motorcycle Claims

Attn : Claim Dept

officer-in-charge

Kindly send your surveyor to contact survey at Sin Boon Motor Co

Thanks You

Yours Sincerely

Sin Boon Motor Co

Seah Cheng Beng

Claims Services