

Our Ref : T 0820 / SH 6993C /KS(st)
Your Ref: _____
Date : 11-Sep-2020

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 6993C YOUR INSURED SMD8049H
AND OTHER 5 VEHICLES ON 5-Aug-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SH 6993C** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SMD8049H** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 17,601.50
2	8 days Loss of Rental @ \$ 112.67 per day	\$ 901.36
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		\$ 18,510.35

HIRER'S CLAIM

7	8 days Loss of Income @ \$ 80.00 per days	\$ 640.00
	Total Claims :	\$ 19,150.35

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMD8049H
- c) GIA / Police report/s of : SH 6993C
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH6993C , SMD8049H , SKD3363G ,... ON 05-Aug-20 09:05
ALONG YISHUN AVE 1 (DAM) DRIVEWAY**

I / We **HENG SOO KOON** (Hirer) NRIC No.: **SXXXX000C**

and/or (Relief) NRIC No.: **SXXXX000C**

Taxi Number **SH6993C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Aug-2020**

Name of Hirer **HENG SOO KOON**

Hirer NRIC **SXXXX000C**

Signature :



Address **184A WOODLANDS STREET 13 #19...
731184**

Contact No. **83381697**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$17,601.50 (Repair Cost), S\$797.51 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SH 6993C that was damaged pursuant to the accident which occurred on 05/08/2020 (date) along YISHUN AVE 1 (DAM) DRIVEWAY (location) involving vehicle no/s SMD 8049H. This is pursuant to the inspection conducted on 06/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH 6993C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SH 6993C (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8th (day) of September (month) 20 21 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6993C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.12.2016

CHASSIS CODE
KMHLB41UMHU097332

NO/DATE
91522609 04.09.2020

JOB NO.
305414819

ODOMETER READING

JOB TYPE

Description : 3P 05.08.2020/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		16,450.00
Add GST @ 7.000 %		1,151.50
Total Invoice amount		17,601.50

Issued by : KATHERINETAN 04.09.2020 10:07:12
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWEING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20080055

Date: 11 September 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	05/08/2020 @ 09:05 hrs
ALONG	YISHUN AVE 1 (DAM) DRIVEWAY
INVOLVING	SMD8049H, SKD3363G, SJY6070H, SMS6508J, SMP9930T, SDQ9393U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6993C** (the "Taxi"). The Taxi was hired to **HENG SOO KOON IC NO SXXXX000C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			5	4	5	1	6	7		FROM	TO
236	0745	1820	20/7	Manly	5	4	5	1	6	7	238	0635	1956
149	2015	0600	31/7	Manly	5	4	5	3	3	0	183	0615	1815
257	0710	1920	1/8	Manly	5	4	5	5	1	5	185	0715	1847
148	2124	0301	2/8	Manly	8	4	5	8	2	7	112	0735	1747
219	0715	1855	3/8	Manly	8	4	8	9	2	0	293	0725	1844
227	0815	2057	4/8	Manly	8	4	6	2	0	4	284	0715	1956
194	0800	1951	5/8	Accident Repair									
208	0645	1917	5/8									0905	
215	0715	1739	12/8					4					1300
88	0715	1150											
147	2010	0600											

Handwritten signature

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMD8049H	05 Aug 2020 / 09:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

ACCIDENT INVOLVING SMD 8049H / SH 6993C / OTHERS ON 05/08/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 10/9/2020 12:28 PM

To: DANIEL@URBANRESERV.CO <DANIEL@URBANRESERV.CO>

Our Ref: CC4/AIG20008113/T1es3

09 OCT 2020

ANDREW XU YAN JIE / XU YAN JUN DANIEL

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 8049H / SH 6993C / OTHERS ON 05/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Print Received Message

This mail is associated with :

***SH6993C (0505174563SG)**

[SMD8049H]

TP

COMFORT TRANSPORTATION PTE LTD

Aug 5 2020 9:00AM

[ANDREW XU YAN JIE]

ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 30/11/2020 17:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18829.02) - SH6993C - Claim Handler: Yong, Joanne

Approved:18829.02:* to deduct rental if covid-19 rental waiver given to hirer