

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 5 August 2020 4:29 PM  
**To:** 'Jenny Lew'; SUR; assignments  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: SNM20D202717/SKJ2722D/LEWLC - Arrange survey for vehicle no. SLR4448D, your ref. no. SKJ2722D, DOA : 02.08.2020 TP - CHINA TAIPING

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 5 August, 2020 4:06 PM  
**To:** Chia Sin Muk <em1autopteltd@gmail.com>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM20D202717/SKJ2722D/LEWLC - Arrange survey for vehicle no. SLR4448D, your ref. no. SKJ2722D, DOA : 02.08.2020 TP - CHINA TAIPING

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Mohd Taufikh (LKK) (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle at Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643. m: (65) 9666 6556 | o: (65) 6452 3298.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>

**Sent:** Wednesday, August 5, 2020 4:01 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM20D202717/SKJ2722D/LEWLC - Arrange survey for vehicle no. SLR4448D, your ref. no. SKJ2722D, DOA : 02.08.2020 TP - CHINA TAIPING

WITHOUT PREJUDICE

Dear Jenny Lew,

We choose 9) Mohd Taufikh (LKK) to conduct a survey on our vehicle no. SLR4448D.

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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On Tue, 4 Aug 2020 at 17:37, Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM20D202717C02/ SKJ2722D/lewlc**

**Your reference: SLR4448D**

Dear Sirs

**ACCIDENT INVOLVING SKJ2722D & SLR4448D ON 02.08.2020**

We refer to your email of 04/08/2020

Kindly note the following:-

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, August 4, 2020 5:16 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; [em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D202717/SKJ2722D/LEWLC - Arrange survey for vehicle no. SLR4448D, your ref. no. SKJ2722D, DOA : 02.08.2020 TP - CHINA TAIHING

Dear Jenny,

Please conduct PRS for SLR4448D.

Note : officer in charge Jenny Lew 63896116.

*Kindly quote our reference number when replying.*

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Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>

**Sent:** Tuesday, August 4, 2020 3:54 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Arrange survey for vehicle no. SLR 4448D, your ref. no. SKJ2722D, DOA : 02.08.2020 TP - CHINA TAIPING

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Kindly arrange a survey for vehicle no. SLR4448D as per attached file.

**Thanks & Best Regards,**

Karen, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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