

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 5 August 2020 3:55 PM  
**To:** 'Irene Tay'; assignments; SUR  
**Subject:** RE: SNM20D202733/GBH3277H/TAYHP / Direct Settlement (FC) - Accident involving SMQ6079R & GBH3277H DOA 02/08/2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Wednesday, 5 August, 2020 3:42 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SNM20D202733/GBH3277H/TAYHP / Direct Settlement (FC) - Accident involving SMQ6079R & GBH3277H DOA 02/08/2020

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**From:** Irene Tay  
**Sent:** Wednesday, August 5, 2020 10:04 AM  
**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Subject:** FW: SNM20D202733/GBH3277H/TAYHP / Direct Settlement (FC) - Accident involving SMQ6079R & GBH3277H DOA 02/08/2020

Dear Sir/Mdm(LKK),

We refer to the above matter.

Please get your surveyor to liaise with INCHAPE to conduct survey.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, August 5, 2020 9:24 AM  
**To:** [Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg); Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R:SNM20D202733/GBH3277H/TAYHP / Direct Settlement (FC) - Accident involving SMQ6079R & GBH3277H DOA 02/08/2020

Dear Irene,

Please conduct PRS for **SMQ6079R. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Sent:** Wednesday, August 5, 2020 8:02 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>

**Subject:** Direct Settlement (FC) - Accident involving SMQ6079R & GBH3277H DOA 02/08/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBH3277H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

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