

**Re: REMINDER -Re: ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMF8976X DOA: 31/7/20 & OUR CLIENT SJR2463X**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 8/14/2020 10:03 AM

To: Eileen Chua <ahlimmc@singnet.com.sg>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher via email.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Eileen Chua <ahlimmc@singnet.com.sg>

**Sent:** Friday, August 14, 2020 9:48 AM

**To:** Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

**Subject:** REMINDER -Re: ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMF8976X DOA: 31/7/20 & OUR CLIENT SJR2463X

Hi Asher,

Please kindly advise the liability soonest. Survey had already done on 6/8/2020.

Attached video for your attention.

GIA photo show the car park flow that your insured are not suppose to turn into that direction.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A  
#01-09 AMK Autopoint S(568047)  
Tel: 64831244 Fax: 64836170

**From:** [Fan, Winnie-LW](#)

**Sent:** Wednesday, August 05, 2020 10:41 AM

**To:** [Eileen Chua](#)

**Subject:** RE: ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMF8976X DOA: 31/7/20 & OUR CLIENT SJR2463X

Hi Eileen,

Kindly check with LKK, thanks.

**Winnie Fan**

**AIG**

Claims Service Associate  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

[winnie-lw.fan@aig.com](mailto:winnie-lw.fan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Eileen Chua <ahlimmc@singnet.com.sg>

**Sent:** Wednesday, August 5, 2020 10:19 AM

**To:** Fan, Winnie-LW <Winnie-LW.Fan@aig.com>

**Subject:** [EXTERNAL] ADVISE LIABILITY -Fw: ARRANGE SURVEY - YOUR INSURED SMF8976X DOA: 31/7/20 & OUR CLIENT SJR2463X

**Importance:** High

**This message is from an external sender; be cautious with links and attachments.**

Hi Winnie,

Please advise who is the OI to advise liability.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A  
#01-09 AMK Autopoint S(568047)  
Tel: 64831244 Fax: 64836170

**From:** [AIG SGP, Claims-Survey](#)  
**Sent:** Tuesday, August 04, 2020 5:22 PM  
**To:** [Eileen Chua](#)  
**Cc:** [Fan, Winnie-LW](#)  
**Subject:** RE: ARRANGE SURVEY - YOUR INSURED SMF8976X DOA: 31/7/20 & OUR CLIENT SJR2463X

Hi Eileen,

We'll appoint LKK to handle this case.

Thanks.

AIG Claims Survey

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**From:** Eileen Chua [<mailto:ahlimmc@singnet.com.sg>]  
**Sent:** Tuesday, August 04, 2020 4:34 PM  
**To:** AIG SGP, Claims-Survey  
**Cc:** Fan, Winnie-LW  
**Subject:** [EXTERNAL] ARRANGE SURVEY - YOUR INSURED SMF8976X DOA: 31/7/20 & OUR CLIENT SJR2463X  
**Importance:** High

**This message is from an external sender; be cautious with links and attachments.**

Hi Claim Team,

Please kindly arrange survey.

Aside; Claim Team,  
Please kindly advise the liability.

Best Regards,  
Eileen Chua  
Ah Lim Motor Company  
No. 10 Ang Mo Kio Ind. Park 2A  
#01-09 AMK Autopoint S(568047)  
Tel: 64831244 Fax: 64836170

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