

Mei Kwan (LKKAUTO)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 7 August, 2020 4:32 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAUTO)
Subject: RE: SNM20D202407/C02. Accident Involving SGX4780X (OI : CTI - TBA) AND PC1739R (TP : LKK REF - CC6/CTI20008104/Kka3) on 07.07.2020
Attachments: SAS - SGX4780X.PDF
Categories: HMK

Hi Khanchna

We append our insured's SAS and are not agreeable to direct settlement.

Please let us have the video footage, if available.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 7 August 2020 9:16 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202407/SGX4780X/LOWCT - Accident Involving SGX4780X (OI : CTI - TBA) AND PC1739R (TP : LKK REF - CC6/CTI20008104/Kka3) on 07.07.2020

Dear Cecilia,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 5 August, 2020 5:37 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM20D202407/SGX4780X/LOWCT - Accident Involving SGX4780X (OI : CTI - TBA) AND PC1739R (TP : LKK REF - CC6/CTI20008104/Kka3) on 07.07.2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, August 5, 2020 5:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGX4780X (OI : CTI - TBA) AND PC1739R (TP : LKK REF - CC6/CTI20008104/Kka3) on 07.07.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 1739R at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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