

Su Li (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 5 August 2020 9:18 AM
To: Coco Lu Ting; SUR; Admin-D (LKKAuto); Admin A
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Kevin Leong Wai Kit; Sherini Pillai
Subject: RE: OUR VEH SMP6137L, YOUR VEH SHD4652B ON 01/08/2020
Attachments: [Untitled].pdf; COC-SMP6137L-DOA-01.08.2020 (CCL).pdf; My Movie-F.mp4; My Movie-R.mp4; scan6.jpg

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMP6137L](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments through Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, 4 August 2020 6:03 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: OUR VEH SMP6137L, YOUR VEH SHD4652B ON 01/08/2020

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents and video footage for your record.
Please arrange survey for our customer car tomorrow. We choose LKK.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



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 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Tuesday, 4 August, 2020 5:52 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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