No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref

: AAD2007-116

Your Ref : GBG675S

Date

: 12.August 2020

### AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

## ACCIDENT INVOLVING SHC5808T AND GBG675S ON 29/07/20 06:07 PM ALONG **SELETAR WEST LINK**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$ 1,075.35
2.	Loss of Rental for $\frac{2}{}$ days @ $\frac{81.13}{}$ per day	\$ 162.26
3.	Loss of Income for $\frac{1}{2}$ days @ $\frac{50}{2}$ per day	\$ 100.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 1,345.10

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

## **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5808T and GBG675S along SELETAR WEST LINK on 29/07/20 06:07 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of August 2020

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

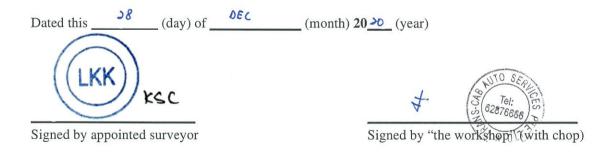
"We/I, <u>TRANS-CAB AUTO SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,075.35</u> (Repair Cost), <u>S\$262.26</u> (Loss of Use/Rental), <u>S\$ 7.49</u> (Disbursement) for vehicle no. <u>SHC 5808T</u> that was damaged pursuant to the accident which occurred on <u>29/07/2020</u> (date) along <u>SELETAR WEST LINK FILTER LANE TOWARDS YISHUN</u> (location) involving vehicle no/s <u>GBG 675S</u>. This is pursuant to the inspection conducted on <u>03/08/2020</u> (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHC 5808T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SHC 5808T</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

## **Tax Invoice / Debit Note**

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

#07-16 CHARTIS Building

079120 Singapore

ATTENTION:

INVOICE NO.

: INV2008-018

DATE

: 4. August 2020

**REFERENCE NO**: AAD2007-116

TERMS **DUE DATE**  : Net 30 Days : 3. September 2020

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5808T; DOA 29.07.20(LUMP SUM-20)	1	1,075.35	1,075.35

Total SGD Excl. GST:

1,005.00

7% GST:

70.35

\*\*\*\* ONE THOUSAND SEVENTY FIVE AND THIRTY FIVE SGD ONLY \*\*\*\*

**Total SGD Incl. GST:** 

1,075.35

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K 12 August, 2020 To Whom It May Concern Dear Sir / Madam, Accident on 29/07/20 06:07 PM at SELETAR WEST LINK We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5808T. The taxi was hired to NG CHOR FOO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST). 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident. 3. Please liaise with us directly for any settlement of claims in respect of the said accident. Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29-07-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD2007-116		Accident Date	29-07-2020
8/3/2020 08:45	8/4/2020 11:30	SHC5808T		

Yours Faithfully,

Trans-Cab Services Pte Ltd

**Jasmine Tan** 

**General Manager** 

#### > Back to OneMotoring

Land Transport Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

30 Jul 2020 / 10:55:18

Receipt Date/Time: 30 Jul 2020 / 10:55:18

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-200730-000898

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD209X			
As at 29 Jul 2020/16:45:00			
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE)	PTE LTD		
1 Insurance Enquiry - GBD209X			
Enquiry Fee 20200730105357398789	7.00	0.49	7.49
Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - GBG675S As at 29 Jul 2020/18:07:00	11.00	0.10	
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE, LTD.			
2 Insurance Enquiry - GBG675S			
Enquiry Fee 20200730105357439321	7.00	0.49	7.49
Sub-Total	7.00	0.49	7.49
Total Before Rour	iding 14.00	0.98	14.98
Rounding Differen	100		0.03
Total Amount Pay	able		14.95
Paid By			
554827XXXXXX54	67 eNETS Credit C	ard	14.95
Total			14.95
Cash Change			0.00
Tendered Amount			14.95
Excess Refundable	Amount		0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Wednesday, 14 October 2020 5:10 PM

To: soozeeaidil@gmail.com

**Subject:** ACCIDENT INVOLVING GBG 675S & SHC 5808T ALONG/AT SELETAR WEST LINK

FILTER LANE TOWARDS YISHUN ON 29/07/2020

Our Ref: CC3/AIG20008100/Kda3

#### **NINE ACE VENTURE PTE LTD**

[POLICYHOLDER]

Dear Sir/Madam,

## ACCIDENT INVOLVING GBG 675S & SHC 5808T ALONG/AT SELETAR WEST LINK FILTER LANE TOWARDS YISHUN ON 29/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 5808T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle encroached into third party's lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) 12/28/2020 Merimen e-Claims

## **Claim Audit**

	AUDIT	TRAIL		
	On		Remarks	Ву
1	05 Aug 2020 16:44	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW ME KWAN
2	2020	Clm Veh Model Changed	(205083) RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A).	[A] HOW ME KWAN
3	05 Aug 2020 16:44	Clm Created	Reg No: SHC5808T. Acct Date: 2020/07/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW ME KWAN
4	05 Aug 2020 16:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW ME KWAN
	2020 16:44	Changed	Next Rpt:Final Rpt.Due Date:2020/08/17	[A] HOW ME KWAN
6	05 Aug 2020 16:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW ME KWAN
7	05 Aug 2020 16:44		[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimer Administrato
	05 Aug 2020 16:44	Label Added	(23):Express.	[A] HOW ME KWAN
9		•	[None] -> KENNETH KONG	[A] HOW ME KWAN
10	24 Nov 2020 10:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	24 Nov 2020 10:06	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	24 Nov 2020 10:06	Clm Dtl Modified	JPJ Reg. Date: -> 2015/08/03.	[A] JOANNE LEE KHANG MIN
13	24 Nov 2020 10:06	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	26 Nov 2020 16:49	Video Downloaded	Downloaded Video - Accident (TP)	[I] Loh, Chee-Heng
	14 Dec 2020	Mandate	Cur.Req:1345.10:Liab:100%(OI ENCROACHED TP'S LANE)*Quantum: (a)CORw/GST: $$1,075.35+(b)LOR w/GST(2days x $81.13)$ : $$162.26 + (c)LOI(2days x $50)$ : $$100 + (d)LTA/GIA search fee$ : $$7.49 = Tota I:$1,345.10*Vehicle Model$ : Renault Latitude 2.0L*Recommended 2 repai	[A] Jaslin Kok Chin Yi
16	2020 09:17	Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/17. Mandate Remarks: *LOR subject to no rental subsidy given by Trans-cab due to covid-19*	[I] Loh, Chee-Heng
17	16 Dec 2020 09:17	Adj Mandate Set	Approved:1345.10:*LOR subject to no rental subsidy given by Trans-cab due to covid-19*	[I] Loh, Chee-Heng

■ Date To ■ Audit Type None **∨** Go **Date From** 

## ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2554603	06 Aug 2020 17:40:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC5808T	GBG675S	11.00
2610708	14 Oct 2020 16:55:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC5808T	CHAN JIA LE	xx.xx
2645286	24 Nov 2020 10:06:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5808T	GBG675S	11.00