



Date: 30-Nov-20

Your Ref: CC4/AIG20008098/Kks3  
Our ref: LTP082020/044 (SJG8660L)

( WITHOUT PREJUDICE )

Attention To : Ms Khanchna (From LKK Auto Consultants Pte Ltd)  
Insurance Company : AIG ASIA PACIFIC INS (S) PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SJG8660L & SGB46A ON 17.07.2020

We refer to the above matter,

We are instructed and authorised by our client to quantify, to act and negotiate settlement  
in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> [ x ]	Authorization To Act	<input checked="" type="checkbox"/> [ x ]	Original Tax Invoice no. INV49843
<input type="checkbox"/> [ ]	Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> [ x ]	LTA search receipt
<input type="checkbox"/> [ ]	Letter Of Discharge	<input type="checkbox"/> [ ]	

Survey was done by Insurance instruction and was surveyed.

As a result of the accident, our client's vehicle was damaged and has been put to loss and  
Expenses, particulars of which are as follows:-

1 ]	Cost of repair (inclusive of 7% GST)	\$	572.32
2 ]	Loss of use @ \$60 X 1 day	\$	60.00
4 ]	LTA search fees	\$	7.45
		\$	<u>639.77</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward  
your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there  
be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury  
claim.

Your faithfully  
**Mandy Lim**

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd  
Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721  
Tel:65-64520893 Fax:65-64589127 Email: MANDY@LTM.SG Website : [www.LTM.sg](http://www.LTM.sg)  
Co.Reg No.199307277D GST Reg No.M2-0019086-0

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Tan Motor Pte Ltd

## To Whom It May Concern


### AUTHORIZATION TO ACT

I/We, YEN YUN XUAN ('the third party Claimant') of BLK 292B BUKIT BATOK EAST AVENUE 6 #05-230 SINGAPORE 652292 (Address) Owner of SJG 8660 L (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SJG 8660 L that was damaged pursuant to the accident which occurred on 17-Jul-20 (date) Along UPPER CROSS RD TWRS CHIN SWEE RD TWRS AYE (locate on) involving vehicle number SGB 46 A (the accident').

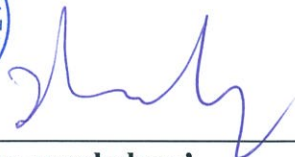
I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 20th (day ) of September (month) 2020 (year)

☞



Signed By ' the third party claimant '



Signed By ' the workshop'

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, LIM TAN MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$572.32 (Repair Cost), S\$60.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SJG 8660L that was damaged pursuant to the accident which occurred on 17/07/2020 (date) along UPPER CROSS RD TWRS CHIN SWEE RD TWRS AYE (location) involving vehicle no/s SGB 46A. This is pursuant to the inspection conducted on 16/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YEN YUN XUAN (the third party claimant") of vehicle no. SJG 8660L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJG 8660L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of April (month) 20<sup>21</sup> (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident





**LIM TAN MOTOR PTE LTD**  
**林陳摩哆私人有限公司**  
Company's Registration No.:199307277D  
GST Registration No.:M2-0119086-0

**Branch**  
(Warranty and Performance) Blk 9 Sector C #01-38/40/42  
Sin Ming Industrial Estate, Singapore 575644  
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65  
Sin Ming Industrial Estate, Singapore 575675

**Main Office / Workshop**  
Blk 176 Sin Ming Drive #03-09/10/06  
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)  
Fax: +65 6458 9127  
Email: sales@LTM.sg

**WWW.LTM.SG**

**YEN YUN XUAN - CLAIMS**

**TAX INVOICE**

ATTN : MOTOR CLAIMS DEPT  
TEL :  
FAX :  
A/C NO. : 30Y0/316

MILEAGE :  
W.O NO. : SO50480  
CAR NO. : SJG8660L  
MAKE : HONDA  
MODEL : VEZEL

NO : INV49843  
DATE : 16-11-2020  
TERMS : COD  
PAGE : 1

	DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1	TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT	534.88		534.88

SINGAPORE DOLLARS : FIVE HUNDRED SEVENTY TWO AND THIRTY TWO CENTS ONLY

REMARKS: Date of Accident 17.07.2020  
LTM Ref No. LTP082020/044

TOTAL QTY: 1.00

SUBTOTAL	534.88
DISCOUNT	0.00
TOTAL	534.88
GST 7 %	37.44
NET	572.32
Deposit	0.00
Balance	572.32

  
AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jul 2020 / 10:01:40

Receipt Date/Time : 21 Jul 2020 / 10:01:40

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200721-000658

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SGB46A

As at 17 Jul 2020/14:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SGB46A Enquiry Fee 20200721095927004356	7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

419031XXXXXX7458	eNETS Credit Card	7.45
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Total	7.45
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Cash Change	0.00
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Tendered Amount	7.45
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Excess Refundable Amount	0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Khanchna (LKK Auto)**

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**From:** Megan Lim <megan@foreignproject.com>  
**Sent:** 2 September 2020 2:36 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** Re: ACCIDENT INVOLVING SGB 46A AND SJG 8660L ON 17/07/2020

Thank you and please proceed with it. Thank you.

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**From:** "Khanchna (LKK Auto)" <khanchna@lkkauto.com>  
**Date:** Wednesday, 26 August 2020 at 9:48 AM  
**To:** "megan@foreignproject.com" <megan@foreignproject.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SGB 46A AND SJG 8660L ON 17/07/2020

Our Ref: CC4/AIG20008098/ks3

**GOOD WOOD MANAGEMENT PTE.LTD.**  
**[Policy Holder]**

Dear Ms. Megan,

**RE: ACCIDENT INVOLVING SGB 46A AND SJG 8660L ON 17/07/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident scenario and accident video from third party (as attached), we are of the view that liability is not in your favour as the video shows head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Thank you.

**\*\*\*The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, to any third party, or any social media or media platform.\*\*\***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** 12 August 2020 5:47 PM

**To:** [megan@foreignproject.com](mailto:megan@foreignproject.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SGB 46A AND SJG 8660L ON 17/07/2020

Hi Megan,

We refer to the above matter and our telephone conversation today refers.

You may proceed to lodge your GIA accident report at any of the AIG's approved accident reporting centres ( as per attachment) and you will also need to bring your vehicle (regardless of whether it is damaged) promptly.

Please ensure to bring the following with you to the accident reporting centre:

- Your NRIC or other identification documents and driver's licence.
- For company-registered vehicles, your company stamp.

For more details on accident reporting, please refer to the [GIA Motor Claims Framework](#).

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Aug 2020 16:27	<b>Clm Dtl Modified</b>	Claimant's Name: -> YEN YUN XUAN.	[A] Lee Su Li
2	05 Aug 2020 16:27	<b>Clm Veh Model Changed</b>	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] Lee Su Li
3	05 Aug 2020 16:27	<b>Clm Created</b>	Reg No: SJG8660L. Acct Date: 2020/07/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Lim Tan Motor Pte Ltd (HQ)	[A] Lee Su Li
4	05 Aug 2020 16:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	05 Aug 2020 16:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/08/17	[A] Lee Su Li
6	05 Aug 2020 16:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	05 Aug 2020 16:27	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	05 Aug 2020 16:27	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	05 Aug 2020 16:27	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
10	17 Aug 2020 07:36	<b>Clm Registration Modified</b>	Acct Time:14:00:00->14:40:00. Pol No:2100352459->2100352459-06.	[I] AIG OneClaim Integration User
11	15 Sep 2020 14:50	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG
12	15 Sep 2020 14:50	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG
13	15 Sep 2020 14:51	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG
14	18 Sep 2020 13:37	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
15	30 Dec 2020 09:43	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	30 Dec 2020 09:43	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	30 Dec 2020 09:43	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/02/01.	[A] JOANNE LEE KHANG MIN
18	30 Dec 2020 09:43	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	17 Mar 2021 11:00	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG
20	17 Mar 2021 11:00	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG
21	17 Mar 2021 11:03	<b>Adj Mandate Request</b>	Cur.Req:639.77:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$572.32 + (b)LOU(1day x \$60.00): \$60.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$639.77 *1 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
22	17 Mar 2021 11:35	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[I] Yong, Joanne
23	17 Mar 2021 11:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/08/17	[I] Yong, Joanne
24	17 Mar 2021 11:50	<b>Adj Mandate Set</b>	Approved:639.77.	[I] Yong, Joanne

Date From    Date To    Audit Type

### ACTIVITY



[06/08/2020 17:02] Lee Su Li:  
OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2553603	05 Aug 2020 16:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJG8660L	SGB46A	11.00
2569267	26 Aug 2020 09:32:45	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJG8660L	Khanchna Pothuraj	xx.xx
2569268	26 Aug 2020 09:32:46	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJG8660L	Khanchna Pothuraj	xx.xx
2657580	30 Dec 2020 09:43:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJG8660L	SGB46A	11.00