

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 27 April 2021 8:48 AM
To: 'Mandy Lim'
Cc: venus; admin; motor claims Dept; Admin A
Subject: RE: RE : 2ND REMINDER CLAIM SUBMISSION - TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020 *** LKK REF: CC4/AIG20008098/Kps3
Attachments: DV_SJG 8660L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$639.77(all-in)** as per your LOD.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mandy Lim <Mandy@ltm.sg>
Sent: Monday, 26 April 2021 1:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'AIG SGP, CCU Referral' <AIGSGPCCUReferral@aig.com>
Cc: venus <venus@ltm.sg>; admin <admin@ltm.sg>; motor claims Dept <motorclaims@ltm.sg>
Subject: RE : 2ND REMINDER CLAIM SUBMISSION - TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020 *** LKK REF: CC4/AIG20008098/Kps3
Importance: High

WITHOUT PREJUDICE / URGENT

Hi Hsiao Tong,

In reference to the above claim, with the LOD submitted since 30 Nov 2020 and follow by our several reminder emails.

Our client is very disappointed on the status of the settlement which took more than 150 days and is still outstanding.

Please seek your principal mandate and revert with a settlement urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

BRANCH

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SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

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From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Monday, March 15, 2021 6:10 PM

To: Mandy Lim; Hsiao Tong (LKKAuto)

Cc: Admin A; 'venus'; motorclaims@ltm.sg; admin

Subject: Fw: RE :REMINDER CLAIM SUBMISSION - TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020 *** LKK REF: CC4/AIG20008098/Kps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG20008098/Kps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Mandy Lim <Mandy@ltm.sg>

Sent: Monday, March 15, 2021 5:40 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; venus <venus@ltm.sg>; motor claims Dept <motorclaims@ltm.sg>; admin <admin@ltm.sg>

Subject: RE :REMINDER CLAIM SUBMISSION - TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020 *** LKK REF: CC4/AIG20008098/Kgs3

WITHOUT PREJUDICE

VERY URGENT

Dear Cecilia,

The above matter refers.

This is a front hit rear accident which the liability is 100% down on your Principle's insured and/or insured driver.

LOD was submitted since 30 Nov 2020 and has no reason for further delay since this is a rather small claim.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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SINGAPORE 575644

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Monday, November 30, 2020 5:47 PM

To: Mandy Lim; Cecilia Chong (LKK Auto)

Cc: Admin A; venus; JUNE; Khanchna (LKK Auto)

Subject: FW: RE : CLAIM SUBMISSION - TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020 *** LKK REF: CC4/AIG20008098/Kgs3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Cecilia.

Hi Cecilia,

FYNA, our ref CC4/AIG20008098/Kgs3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Mandy Lim [<mailto:Mandy@ltm.sg>]

Sent: Monday, 30 November 2020 5:17 PM

To: Khanchna (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto); venus; JUNE

Subject: RE : CLAIM SUBMISSION - TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020

*** LKK REF: CC4/AIG20008098/Kks3

WITHOUT PREJUDICE

Dear Khanchna,

In reference to the above claim, we hereby now enclosed the LOD for your necessary action.

Please seek your principal mandate and revert with a settlement soonest.

There is no video footage and police result to support. This is a non-injury case.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, November 24, 2020 11:23 AM

To: Mandy Lim; Khanchna (LKK Auto)

Cc: venus; JUNE; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: RE : TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020 *** LKK REF: CC4/AIG20008098/Kks3

Dear Sir / Madam,

Thank you for your email.

Please provide us the following.

- **evidence i.e. video and scene photo**
- **PIR result (if any)**

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mandy Lim <Mandy@ltm.sg>

Sent: Tuesday, 24 November, 2020 11:08 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: venus <venus@ltm.sg>; JUNE <June@ltm.sg>

Subject: RE : TP CLAIM AGAINST AIG INSURED SGB46 A, OUR REF SJG 8660 L DOA 17.07.2020

Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

The above matter refers.

Please advise on the OIC and reference number urgently.

Thank you and regards,

Mandy Lim

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From: Kenneth Kong (LKKAUTO) [<mailto:KennethKong@lkkauto.com>]

Sent: Tuesday, November 10, 2020 4:18 PM

To: Mandy Lim

Subject: Re: FINALISATION FOR SJG 8660 L

Final repair cost \$534.88, 1day confirmed.

From: Mandy Lim <Mandy@ltm.sg>

Sent: Tuesday, 10 November 2020 11:27 AM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: venus <venus@ltm.sg>; JUNE <June@ltm.sg>

Subject: RE: FINALISATION FOR SJG 8660 L

WITHOUT PREJUDICE

Dear Kenneth,

The above survey refers.

Please confirm finalisation at **PBP \$ 534.88** with a repair period of **1-working days**.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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