Re: LOD - Our Ref: SJT 9816E and Your Ref: SML 5139J (AXA Ref: S0M02RKP) / DOA: 03-08-2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 17/11/2020 8:36 AM

To: TeamAuto Pro <teamautoffice@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

1 attachments (513 KB)

DS FORM\_SJT9816E.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

 $\textbf{Hsiao Tong, Chew} \mid \texttt{Case Handler}$ 

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautoffice@gmail.com>
Sent: Monday, 16 November 2020 12:23 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

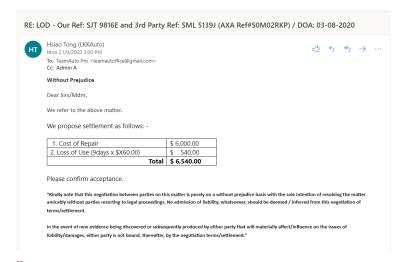
Cc: Admin A <admin-a@lkkauto.com>

**Subject:** Re: LOD - Our Ref: SJT 9816E and Your Ref: SML 5139J (AXA Ref: S0M02RKP) / DOA: 03-08-2020

Dear Hsiao Tong,

Without Prejudice

For the sake of a swift and amicable settlement, we confirmed PD settlement at \$6,540.00, kindly send us your DV for our further necessary. Thank you.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injurier.\*

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

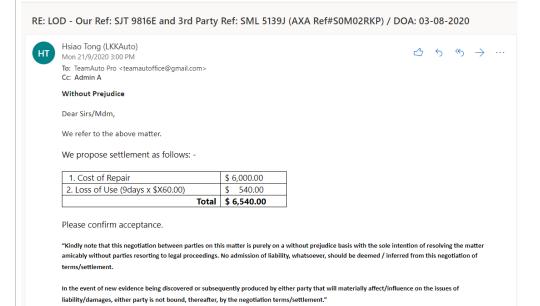
On Thu, Nov 12, 2020 at 8:25 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Without Prejudice

Dear Sirs/Mdm,

We have made an offer on 21/09/2020.

Please confirm acceptance.



"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings.

No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro < <a href="mailto:teamautoffice@gmail.com">teamautoffice@gmail.com</a>>

Sent: Tuesday, 10 November 2020 6:25 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:com">chewht@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: LOD - Our Ref: SJT 9816E and Your Ref: SML 5139J (AXA Ref: S0M02RKP) / DOA: 03-08-2020

Dear Hsiao Tong,

Kindly advise on any update for the attached LOD, client is chasing us for offer.

Thank you.

## **BY EMAIL**

## WITHOUT PREJUDICE

Our Ref: SJT 9816E Your Ref: SML 5139J Dear Hsiao Tong,

Accident Involving: SJT 9816E and SML 5139J

Date of Accident: 3 August 2020

Location of Accident: Junc of Jalan Besar & Rochor Road

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

| Cost of Repair as agreed<br>Add Loss of Use   | \$<br>\$ | 6,000.00<br>1,040.00 | 3 Days_ |  |  |
|---|----------|----------------------|---------|--|--|
| **2 Days PRS (5/6 Aug) + 8 Repair Days Agreed (7/8/11/12/13/14/15/17 Aug) + 2 Sunday (9/16 Aug) + 1 PH (10 Aug) |          |                      |         |  |  |
| Total   | \$       | 7,040.00             |         |  |  |
| Add 3rd Party Report Fee  | \$       | 29.00                |         |  |  |
| GRAND TOTAL   | \$       | 7,069.00             |         |  |  |

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to: Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Cheers, Adel

Team AutoPro Pte Ltd Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

## ----- Forwarded message ------

TeamAutoPro North < teamautopl@gmail.com >

to AXA, do

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of LKK AUTOCONSULTANTS PTE LTD as the SJE for subject claim

Kindly note our personnel in charge for the survey as follows:-

| Contact<br>Person |                              | 8269 9999    |  |  |  |
|-------------------|------------------------------|--------------|--|--|--|
| Email             |                              |              |  |  |  |
| Address           | teamautopl@gmail.com         |              |  |  |  |
| Survey            | urvey                        |              |  |  |  |
| Address           | 160 Sin Ming Dr, #01-14 Sing | apore 575722 |  |  |  |

Thank you for your kind attention to our request.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Peach Ang

## Team AutoPro Pte Ltd

S0M02RKP [TP REF:SJT9816E ] Accident Involving SML5139J &SJT9816E along CROSS JUNCTION TOWARDS SIM LIM SQUARE on 03-08-2020 Personal AutoLine Indoor



do not reply < donotreply@axa.com.sg >

to me

"WITHOUT PREJUDICE"

SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@a

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor survi a <u>Single Joint Expert</u>.

| List of our motor surveyors: |                                  |  |  |  |
|------------------------------|----------------------------------|--|--|--|
| 1.                           | LKK Auto Consultants Pte Ltd     |  |  |  |
| 2.                           | LBS Automotive Appraisal Pte Ltd |  |  |  |
| 3.                           | Priority Services Pte Ltd        |  |  |  |
| 4.                           | AXA in house surveyor            |  |  |  |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Santosh

From: **TeamAutoPro North** < <a href="mailto:teamautopl@gmail.com">teamAutoPro North</a> <a href="mailto:teamautopl@gmail.com">teamAutoPro North</a> <a href="mailto:teamautopl@gmail.com">teamAutoPro North</a> <a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>>

Date: Wed, Aug 5, 2020 at 11:35 AM

Subject: 2 DAYS NOTICE: SJT 9816 E (Our Ref) and SML 5139 J (Your Ref) Dated 03RD AUGUST 2020

To: AXA - 2 Days < motor.survey@axa.com.sq>

Dear Sir/Madam,

Road Traffic Accident Involving SJT 9816 E (Our Ref) and SML 5139 J (Your Ref) Dated 03<sup>RD</sup> AUGUST 2020, Time around 1040HRS @ JUNC OF JALAN BESAR & ROCHOR ROAD

We represent our client; ACE CAR RENTAL PTE LTD to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SJT 9816 E and your insured's vehicle registration number: SML 5139 J.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Kindly send us your list of at least ten (10) motor surveyors within 2 working days from today via email to the following personnel:-

| Contact Person | Eric Lee   | 8269 9999 |  |  |
|----------------|--|-----------|--|--|
|                |  |           |  |  |
| Email Address  | teamautopl@gmail.com                                       |           |  |  |
| Survey Address | 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722 |           |  |  |

Thank you for your attention to this email and we look forward to your earliest reply.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

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