Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Thursday, 3 September 2020 9:04 AM

To: Linda Lim

Subject: RE: Accident involving my car SKE8878A and taxi driver Tan Ai Boon driving

SHB621C on 30/07/2020

Dear Linda,

Thank you for your email.

For third party's injury claim, our principal (AIG) will handle this matter.

For the damages of the Taxi, we are currently looking into the matter and get back to you in due course.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Linda Lim [mailto:lindalim268@gmail.com]

Sent: Tuesday, 1 September 2020 7:15 PM

To: Jia Le (LKK Auto)

Subject: Accident involving my car SKE8878A and taxi driver Tan Ai Boon driving SHB621C on 30/07/2020

Dear Carlor Chan,

Policy Ref No: 2100282220-08

I am following up with this fraud accident claim submitted by taxi driver Tan Ai Boon.

I am totally shocked to open in my mail today, a legal letter, 2 pager (dated 31 Aug 2020) from APAC Law Corporation advising that their client Tan Ai Boon has instructed them to claim damages totalling \$10,534.40 against an accident on 30/07/2020 along Holland Road involving SHB621C and my car SKE8878A.

APAC Law Corp has requested that my insurer send them an acknowledgement letter of receipt within 14 days of my receipt of their legal 2 pager letter mailed to me. I will send you in separate email with photo shot of this 2 pager letter I opened today.

On page 2, it stated 6 supporting documents enclosed (police report, med report, etc). None of these 6 mentioned items were enclosed with the 2 pager letter I received.

As I had previously very clearly stated in my accident report filed with AIG on 12/08/2020, with supporting time and date framed photos submitted of the taxi vehicle SHB621C bumper, it evidenced that the taxi bumper did not even have any dents or scratches . If Tan Ai Boon had after driving off from the accident scene purposely made/incurred more damages to his back bumper to make these false claims submitted, I won't be totally surprised as he did try on the spot to ask my daughter to pay him \$500 immediately for him to avoid making any future claims.

Given there wasn't even any dents / damage to SHB621C bumper and my own vehicle front licence plate only incurred a slight dent in the middle of the plastic plate, it clearly evidenced that the impact was not at all as severe as the driver's fraudulent claims.

I am very happy to arrange for and pay for a 2nd opinion orthopaedic specialist assessment of Tan Ai Boon "so called severe injury" at NUH orthopaedic specialist dept to debunk his attempted \$10,000 false claim and sufferings informed and submitted by APAC Law Corporation . If AIG will allow for this, please let me know ASAP as I want Tan Ai Boon to be assessed by a senior NUH orthopaedic specialist to confirm his actual physical health condition . I am being claimed for loss of future earnings and this is clearly very serious fraud attempted claims.

Before I forget, APAC even listed a \$30 police report fee. When I made my police report of the accident at AMK police station, the report was totally FOC. So I am totally surprised here again for this \$30 fee claimed. Please ensure whatever disbursements APAC is making against me, each has a receipt submitted for each claim made and I want to view a copy of all receipts for each claim made by APAC.

I look forward to your urgent reply tomorrow . Please feel free to call me at 97586766 anytime if you need to speak to me.

Thank you & Kind regards, Linda Lim

On 14 Aug 2020, at 8:05 PM, Linda Lim < lindalim 268@gmail.com > wrote:

Dear Carlor Chan,

I just received in my mail your letter dated 12 Aug 2020 (your ref: CC3/AIG20008090/Qda3)

I had already submitted my version of the accident report online to AIG on 12 Aug 2020, and the below dated 13 Aug 2020 was emailed to me as confirmation of my submission.

In my submissions, time and date stamped photos taken at the scene of the 30/07/20 accident evidenced clearly that SHB 621C SMRT taxi did not sustain the slightest scratch or dent at all from this minor bump incident. It is quite clear that the taxi driver is attempting to make a fraudulent damage claim against AIG here. Fact that he actually asked for \$500 cash upfront payment after accident, saying he then won't make any further reporting, before driving off is another indication of his dishonesty here.

Please ensure that whatever photos he had submitted for his claims had time and date stamps to indicate genuine proofs of damages he has claimed, as I had done so in my reporting to AIG.

Please feel free to call me for any further clarifications if needed. I can be contacted at 97586766.
Thank you Linda Lim
Begin forwarded message:
From: <do not="" reply@aig.com=""> Subject: [Not Virus Scanned] Accident Statement SKE8878A Date: 13 August 2020 at 12:03:24 PM SGT To: Iindalim268@gmail.com></do>
Dear Customer,
Please be informed that your accident report has been submitted to the General Insurance
The Accident Statement is enclosed for your records. You may view the attachment in this number.
If you need any further assistance, please call us at 6419 3000 from Mondays to Fridays, 9. Consultants will be pleased to assist you.
This is an automatically generated email, so please do not reply to this email address.
Yours sincerely,
AIG Singapore

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