

Celine Fong (LKKAUTO)

From: Marcus Phuah <marcus@legalasia.net>
Sent: Wednesday, 5 August 2020 12:14 PM
To: Teo, Grace; YI HENG MOTOR WORKSHOP; Gnoh, Pau Loong; Admin-D (LKKAUTO); assignments; SUR
Cc: yi heng motor workshop
Subject: RE: LKK \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20
Attachments: image001.emz

TO: **Sompo Insurance Singapore Pte Ltd**
50 Raffles Place
Singapore Land Tower #05-01/06
Singapore 048623

Attn: Motor Claims

VIA: **Email :** motorsurvey@sompo.com.sg; claimsreport@sompo.com.sg
FAX NO. : 6221 3302

YOUR REFERENCE: SLD 8015S

OUR REFERENCE: YHPD.SBT6877T.200803

Dear Sir / Madam,

NAME OF CLAIMANT: NG LAY HUA
VEHICLE NUMBER: SBT 6877T
YOUR INSURED VEHICLE NUMBER: SLD 8015S
DATE OF ACCIDENT: 3 AUG 2020
LOCATION : TAMPINES LINK (SLIP ROAD TO TAMPINES AVE 10) AT ABOUT 6:50PM

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We refer to your email dated 4 Aug 2020 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirms the appointment of **LKK Auto Consultants** as the Single Joint Expert for this matter. Please be informed that the said vehicle can be inspected at:

Venue: YI HENG MOTOR WORKSHOP, Blk 1, Kaki Bukit Ave 6. #02-19 AUTOBAY BUILDING, S (417883)
Contact Person: TEL: 6509 0052 (LOUIS/PATRIC/JASON)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed surveyor
(Name & Signature)

Date & Time of Inspection

Yours faithfully,

MARCUS PHUAH & CO.

MARCUS PHUAH & CO.

Copy to: clients (via email)

With best regards,
Marcus Phuah 潘国良

T: +65 6828 1600

F: +65 6828 1601

Skype: marcus_phuah

Website: <http://www.legalasia.net>

Email: marcus@legalasia.net

This document is confidential and privileged. If you have received this transmission in error, please notify the sender immediately by reply e-mail and then delete this message. You should not copy or use it for any purpose or disclose its contents to any other person.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 4 August 2020 3:45 PM

To: YI HENG MOTOR WORKSHOP <yihengmotorworkshop@yahoo.com.sg>; marcus@legalasia.net; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: yi heng motor workshop <yihengmotorworkshop@gmail.com>

Subject: LKK \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20

Without Prejudice

Our Reference: CMTD2002277/GPL

Your Reference: YHPD.SBT6877T.200803

Hi Jason,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SBT6877T** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: YI HENG MOTOR WORKSHOP <yihengmotorworkshop@yahoo.com.sg>
Sent: Tuesday, August 4, 2020 3:21 PM
To: marcus@legalasia.net; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Cc: yi heng motor workshop <yihengmotorworkshop@gmail.com>
Subject: Re: PRI \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Afternoon Marcus,

We choose LKK Auto Consultants.

Thank you

Regards,
Jason

On Tuesday, 4 August 2020, 02:44:22 pm GMT+8, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2002277/GPL
Your Reference: YHPD.SBT6877T.200803

Date: 04/08/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S MARCUS PHUAH & CO

Dear Marcus,

ACCIDENT INVOLVING SLD8015S & SBT6877T ON 03.08.2020

We refer to your Notice of Accident dated 04/08/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|-----------------------|--------------------------|-------------------------------------|
| 1 | Raleigh Services | Andrew Ow Yong | |
| | | Vincent Ng | |
| 2 | LKK Auto Consultants | Kenneth Kong Seng Cheong | |
| | | Marcus Chua Kang Seng | |
| 3 | Priority Services | Jimmy Lee | |

| | | |
|--|-------------|--|
| | Lawrence Ng | |
| | Jeffrey Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, August 4, 2020 2:01 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Motor Survey,

Request for survey for your attention.

Best Regards,

Tham Jia Wen

Claims Division



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  **or** 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Marcus Phuah <marcus@legalasia.net>

Sent: Tuesday, August 4, 2020 2:00 PM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Patric Yong <yihengmotorworkshop@yahoo.com.sg>; yi heng motor workshop <yihengmotorworkshop@gmail.com>

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

TO: **Sompo Insurance Singapore Pte Ltd**

50 Raffles Place

Singapore Land Tower #05-01/06

Singapore 048623

Attn: Motor Claims

VIA: **Email :** claimsreport@sompo.com.sg

FAX NO. : 6221 3302

YOUR REFERENCE: **SLD 8015S**

OUR REFERENCE: YHPD.SBT6877T.200803

Dear Sir / Madam,

NAME OF CLAIMANT: **NG LAY HUA**

VEHICLE NUMBER: **SBT 6877T**

YOUR INSURED VEHICLE NUMBER: **SLD 8015S**

DATE OF ACCIDENT: **3 AUG 2020**

LOCATION : **TAMPINES LINK (SLIP ROAD TO TAMPINES AVE 10) AT ABOUT 6:50PM**

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

1. We are instructed by **YI HENG MOTOR WORKSHOP** to notify you of a road traffic accident on 3 AUG 2020 ALONG TAMPINES LINK (SLIP ROAD TO TAMPINES AVE 10) AT ABOUT 6:50PM involving our client's vehicle **SBT 6877T** and **SLD 8015S** driven by your insured at the material time.

2. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair

survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Yours sincerely,
Marcus Phuah 潘国良
LL.B (Hons), LL.M, MBA
Advocate & Solicitor, Singapore 律师

Marcus Phuah & Co.
Advocates & Solicitors
潘国良律师事务所

Our New Address & Contact numbers:

MARCUS PHUAH & CO.

**3 Fraser Street,
DUO Tower
Level 08-21,
Singapore 189352
SINGAPORE**

**Tel: +(65) 6828 1600
Fax: +(65) 6828 1601**

Mobile: +(65) 97582931
Skype: marcus_phuah
Website: <http://www.legalasia.net>
Email: marcus@legalasia.net

(Incorporating Legalasia Corporate Advisory Pte. Ltd.)

This document is confidential and privileged. If you have received this transmission in error, please notify the sender immediately by reply e-mail and then delete this message. You should not copy or use it for any purpose or disclose its contents to any other person.