

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 August 2020 11:03 AM
To: Admin-D (LKKAUTO); 'Teo, Grace'; 'Gnoh, Pau Loong'; assignments; SUR
Subject: RE: LKK \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20
Attachments: PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SBT 6877T
Date of survey: 5/8/20
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 5 August 2020 4:27 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20

Dear Pau Loong,

Please be informed that we have inspected the vehicle SBT 6877T on 5.8.20 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 5 August 2020 8:57 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 4 August, 2020 3:45 PM

To: YI HENG MOTOR WORKSHOP <yihengmotorworkshop@yahoo.com.sg>; marcus@legalasia.net; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: yi heng motor workshop <yihengmotorworkshop@gmail.com>

Subject: LKK \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20

Without Prejudice

Our Reference: CMTD2002277/GPL

Your Reference: YHPD.SBT6877T.200803

Hi Jason,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SBT6877T** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: YI HENG MOTOR WORKSHOP <yihengmotorworkshop@yahoo.com.sg>

Sent: Tuesday, August 4, 2020 3:21 PM

To: marcus@legalasia.net; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Cc: yi heng motor workshop <yihengmotorworkshop@gmail.com>

Subject: Re: PRI \ CMTD2002277/GPL - SLD8015S(nr) & SBT6877T ACC ON 03.08.20

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Afternoon Marcus,

We choose LKK Auto Consultants.

Thank you

Regards,
Jason

On Tuesday, 4 August 2020, 02:44:22 pm GMT+8, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2002277/GPL

Your Reference: YHPD.SBT6877T.200803

Date: 04/08/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S MARCUS PHUAH & CO

Dear Marcus,

ACCIDENT INVOLVING SLD8015S & SBT6877T ON 03.08.2020

We refer to your Notice of Accident dated 04/08/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PaulLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, August 4, 2020 2:01 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Motor Survey,

Request for survey for your attention.

Best Regards,

Tham Jia Wen

Claims Division



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Marcus Phuah <marcus@legalasia.net>

Sent: Tuesday, August 4, 2020 2:00 PM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Patric Yong <yihengmotorworkshop@yahoo.com.sg>; yi heng motor workshop <yihengmotorworkshop@gmail.com>

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

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TO: Sompo Insurance Singapore Pte Ltd

50 Raffles Place

Singapore Land Tower #05-01/06

Singapore 048623

Attn: Motor Claims

VIA: Email : claimsreport@sompo.com.sg

FAX NO. : 6221 3302

YOUR REFERENCE: SLD 8015S

OUR REFERENCE: YHPD.SBT6877T.200803

Dear Sir / Madam,

NAME OF CLAIMANT: NG LAY HUA

VEHICLE NUMBER: SBT 6877T

YOUR INSURED VEHICLE NUMBER: SLD 8015S

DATE OF ACCIDENT: 3 AUG 2020

LOCATION : TAMPINES LINK (SLIP ROAD TO TAMPINES AVE 10) AT ABOUT 6:50PM

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

1. We are instructed by **YI HENG MOTOR WORKSHOP** to notify you of a road traffic accident on 3 AUG 2020 ALONG TAMPINES LINK (SLIP ROAD TO TAMPINES AVE 10) AT ABOUT 6:50PM involving our client's vehicle **SBT 6877T** and **SLD 8015S** driven by your insured at the material time.

2. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Yours sincerely,
Marcus Phuah 潘国良
LL.B (Hons), LL.M, MBA
Advocate & Solicitor, Singapore 律师

Marcus Phuah & Co.
Advocates & Solicitors
潘国良律师事务所

Our New Address & Contact numbers:

MARCUS PHUAH & CO.
3 Fraser Street,
DUO Tower
Level 08-21,
Singapore 189352
SINGAPORE

Tel: +(65) 6828 1600
Fax: +(65) 6828 1601

Mobile: +(65) 97582931
Skype: marcus_phuah
Website: <http://www.legalasia.net>
Email: marcus@legalasia.net

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