Summer Lee (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Tuesday, 4 August, 2020 4:07 PM

To: Admin-D (LKKAuto); SUR

Subject: FW: SNM20D202706/SGX2429A/TANGHL2 / FW: PRI Arrangement for SML 2390 T

Dear LKK

Please arrange for survey of TP vehicle SML2390T.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224</u> 7175. Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Rico 60 <claims@rico60.com>

Sent: Tuesday, August 4, 2020 3:48 PM

To: Ben Tang (Sen. Tang@sg. cntaiping. com); Claims Dept of CTI (claimsdept@sg. cntaiping. com)

Subject: RE: SNM20D202706/SGX2429A/TANGHL2 / FW: PRI Arrangement for SML 2390 T

Dear all,

Kindly have Marcus survey the said vehicle.

Thank you.

Best Regards, John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Ben Tang

Sent: Monday, 3 August 2020 4:37 PM **To:** Claims Dept of CTI; Enquiry

Subject: RE: SNM20D202706/SGX2429A/TANGHL2 / FW: PRI Arrangement for SML 2390 T

Dear Sirs

We refer to your email dated 03 August 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA Marcus Chua

Gary Soon

Kenneth Kong

Chow Bo Xiong

Adrian Ling

Ben Chua

Mohd Taufikh

Ng You Han

Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

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From: Claims Dept of CTI

Sent: Monday, August 3, 2020 3:08 PM

To: Enquiry <claims@rico60.com>; Ben Tang <Ben. Tang@sg. cntaiping.com>

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>

Subject: O/R: SNM20D202706/SGX2429A/TANGHL2 / FW: PRI Arrangement for SML 2390 T

Dear Ben,

Please conduct PRS for SML2390T.

Note: officer in charge - Ben Tang 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Enquiry <<u>claims@rico60.com</u>>
Sent: Monday, August 3, 2020 2:32 PM

To: Claims Dept of CTI (claimsdept@sg.cntaiping.com)

Subject: PRI Arrangement for SML 2390 T

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SML 2390 T Your Insured – SGX 2429 A DOA – 01/08/2020

** Person-In-Charge: John/Elf

Thank you.

Best Regards, Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

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