

**Summer Lee (LKK Auto)**

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 4 August, 2020 5:14 PM  
**To:** Lana; 'assignments'  
**Cc:** SUR  
**Subject:** RE: SNM20D202709/GBE9273U/TANKL - Accident involving SMM6038E & GBE9273U at Blk 330 Clementi Ave 2 Carpark Driveway on 01/08/2020  
**Attachments:** GIA REPORT.pdf

**WITHOUT PREJUDICE**

Dear Lana,

We refer to your email below.

Liability is clear. Please submit a copy of the estimate for our consideration on direct settlement.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Lana <lana@bw.com.sg>  
**Sent:** Tuesday, August 4, 2020 3:51 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: SNM20D202709/GBE9273U/TANKL - Accident involving SMM6038E & GBE9273U at Blk 330 Clementi Ave 2 Carpark Driveway on 01/08/2020

Dear Kah Leong

Video footages attached for your reference  
This is first time we work with SJE so you can arrange any surveyor

Thank you  
Best regards,  
Lana

**BW Workshop Services Pte Ltd**

**291 Kaki Bukit Avenue 1, Singapore 416080**

**Contact: 6745 8800 / 9731 8883**

**ARC - Accident Reporting Centre :**



On Tue, 4 Aug 2020 at 15:33, Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Lana,

We refer to your email below.

Strictly without admission of liability basis, please forward a copy of the video footage as mentioned in your client's accident report before we comment on liability.

Meanwhile, please let us know your prefer surveyor as the SJE.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Lana <[lane@bw.com.sg](mailto:lane@bw.com.sg)>

**Sent:** Tuesday, August 4, 2020 3:23 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** Re: SNM20D202709/GBE9273U/TANKL - Accident involving SMM6038E & GBE9273U at Blk 330 Clementi Ave 2 Carpark Driveway on 01/08/2020

Dear Kah Leong

We agree to appoint SJE

However, driver of SMM6038E prefers to leave the car at workshop for all surveys and repairs to be done together after liability clearance. Hence, we will wait for your advice on liability status and inform driver to send car down

Thank you

Best regards,

Lana

**BW Workshop Services Pte Ltd**

**291 Kaki Bukit Avenue 1, Singapore 416080**

**Contact: 6745 8800 / 9731 8883**

**ARC - Accident Reporting Centre :**



On Tue, 4 Aug 2020 at 12:45, Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Lana,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, August 3, 2020 10:00 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [lane@bw.com.sg](mailto:lane@bw.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202709/GBE9273U/TANKL - Accident involving SMM6038E & GBE9273U at Blk 330 Clementi Ave 2 Carpark Driveway on 01/08/2020

Dear Kah Leong,

Please conduct PRS for SMM6038E.

Note : officer in charge Kah Leong 63896193

*Kindly quote our reference number when replying.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Lana <[lane@bw.com.sg](mailto:lane@bw.com.sg)>

**Sent:** Monday, August 3, 2020 5:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Accident involving SMM6038E & GBE9273U at Blk 330 Clementi Ave 2 Carpark Driveway on 01/08/2020

Dear team

Please assist in liability clearance for the above mentioned accident

We herein attached GIA report for your reference

Estimate repair cost will be submitted shortly

Thank you

Best regards,

Lana

**BW Workshop Services Pte Ltd**

291 Kaki Bukit Avenue 1, Singapore 416080

Contact: 6745 8800 / 9731 8883

**ARC - Accident Reporting Centre :**

--