

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 24 August 2020 3:17 pm  
**To:** claims@premiumauto.com.sg  
**Cc:** 'Nora Khai PA'; SUR  
**Subject:** RE: SGQ 313A OD (AIG) DOA - 30/07/2020

Hi Kee Siang,

According to AIG officer, kindly advise on late submission.

As per insured's policy, video footage should provide within 3 working days.

### **216. In-car Camera Excess Waiver**

If You have installed an in-car camera in Your Vehicle, the Excess applicable to Pa not at fault for the accident and the accident is covered under this Policy.

If you are at fault for the accident and the accident is covered under this Policy, the will be reduced by 50%.

The following conditions apply to both a full and partial waiver of the Excess as set c

- Your Vehicle is involved in the accident with another vehicle
- You must provide the relevant video footage of the accident that **You are in the accident;**
- The repair of the Vehicle is carried out by one of our approved workshops;
- The assessment of liability has been finalised by Us by the time You collect
- The waiver shall only apply up to a maximum amount of \$1,000.00 above Excess

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>  
**Sent:** Monday, 24 August 2020 12:28 pm  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: SGQ 313A OD (AIG) DOA - 30/07/2020